

Job Title	Intensive Family Support Service Manager			Business Unit	Public Health and Planning - Population Health Team
Employment Status	Full-time			Duration	Fixed Term - 2 years
Classification	Professional Level 3 (P3)			Salary	\$102,921 - \$115,267
Position Number		Vacancy Closing		Reports to Position	Director Public Health and
				(name and number)	Planning
Contact	Dr Tanya Davies 08) 8971 1120 or tanya.davies@sunrise.org.au				
Organisation	http://www.sunrise.org.au/sunrise/home.htm				
Information	http://www.sumsetorg.au/sumse/nome.ntm				
	Applications should be limited to a one-page summary sheet addressing the selection criteria and				
Information for	a detailed resume/cv attached. All applications to be sent to <u>recruitment@sunrise.org.au</u>				
Applicants	Confirmation of employment is dependent on the outcome of a Criminal History Check and				
	successful application for an Ochre Card.				

## Primary Objective:

Acting upon referrals from the Northern Territory (NT) Department of Children and Families (DCF), as well as from the community and self-referrals, the principle responsibilities of the position include the provision of Intensive Family Support Service (IFSS) assessment service interventions and counselling-related issues. These may include home-based and community based intensive service targeted to reduce child neglect with focus on improving parental skills and how to provide better care for children.

### Context Statement:

Sunrise Health Service Aboriginal Corporation (SHS) provides comprehensive primary health care services through nine remote health centres to the 3700 people living in the Katherine East region. The IFSS program is currently only running in Ngukurr community. Our key values include mutual respect, openness, engagement, two-way learning, and cultural safety.

### Key Duties and Responsibilities:

- 1. Manage the IFSS Program including budgets, reporting and data analysis.
- 2. Accept referrals and undertake assessments, development of plans and delivery of services/activities for clients who have been referred to the program for services.
- 3. Ensure that each client and the community receive coordinated services that are planned, reliable and meet specific ongoing needs in a culturally safe manner.
- 4. Ensure health promotion delivery from within the program including program outcomes of reduced neglect improved parental functioning.
- 5. Provide advice to support, manage, direct and up skill IFSS staff based at Ngukurr.
- 6. Work with SHS Executive and the Manager, Community Health at Ngukurr to develop strategies to develop the program to a point where the delivery of service provision is transferred to a local and sustainable community level service delivery model.
- 7. Provide an active and effective conduit between Federal Department of Social Services (DSS), NT DCF, the Primary Health Care Manager for Ngukurr and the Ngukurr Community and its service provider agencies.
- 8. Liaise regularly with senior elders for strategic or program issues
- 9. Roll the program out to other communities if/when funding becomes available.
- 10. Other duties as required.

#### Selection Criteria

#### Essential:

- 1. Relevant tertiary qualification in Social Work, Mental Health Social work and/or Psychology.
- 2. Demonstrated expertise in Child Protection and Intensive Family Support.
- 3. Demonstrated clinical skills and experience in a child and family services related setting.
- 4. Experience of, and adherence to, the principles of Aboriginal community control of health services.
- 5. Knowledge of Primary Health Care Principles and their application in a remote Aboriginal community setting.
- 6. Ability to practice in a sensitive and culturally safe manner in a remote Aboriginal community.
- 7. Excellent written, oral and cross cultural skills and ability to communicate effectively at all levels including writing high level and complex reports, service delivery plans and performance reports to funding bodies.
- 8. Demonstrated ability in the management of a highly specialised team in adverse and high pressure situations working closely with Indigenous families.



## Desirable:

1. Proven high level inter-sectorial Management experience.

### **Further Information**

This position requires travel in light aircraft or four-wheel drive and overnights stays to SHS's remote communities.

# Approved: October 2018

Approver: Dr Tanya Davies Director Public Health and Planning