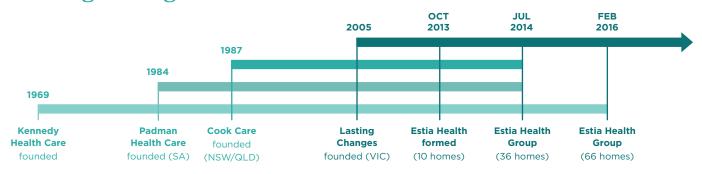
# Welcome to our family

At Estia we believe in one family where everyone belongs. We welcome you to the Estia family and look forward to getting to know you.

These are the foundations of the way we work, built by our people for our people.

# **Growing Heritage**



# **Networks**

Our networks are the way we support and connect our homes.



#### **The Blue Gropers**

Dalmeny, Epping, Manly Vale, Mona Vale, Ryde, Willoughby (Network Lead: Catherine Cheyne-Macpherson)

#### The Humpbacks

Forster, Taree, Tuncurry (Network Lead: Melanie Day)

#### QLD

#### **The Sunshine Link**

Albany Creek, Gold Coast, Mount Coolum, Mudgeeraba, Nambour, Southport, (Network Lead: Sue Clifton)

#### SA

#### **Horizon Hues**

Burton, Craigmore, Golden Grove, Hope Valley, Kadina, Salisbury, Salisbury East (Network Lead: Rosie Francis)

#### **Trail Blazers**

Aberfoyle Park, Aldgate, Encounter Bay, Flagstaff Hill, Strathalbyn (Network Lead: Annie Hartland)

#### **Linc Net**

Daw Park, Kensington Gardens, Lockleys, Parkside, Toorak Gardens (Network Lead: Ros Gates)

#### VIC.

#### **The Pioneers**

Coolaroo, Epping, Heidelberg West, Plenty Valley, South Morang, Wattle Glen (Network Lead: Michelle Kotiau)

#### Montu

Bentleigh, Dandenong, Glen Waverley, Keysborough, Knoxfield, Oakleigh East, Prahran, Ringwood (Network Lead: Michelle Jarvis)

#### The Innovators

Altona, Ardeer, Bannockburn, Grovedale, Keilor, Leopold, Melton, Werribee, (Network Lead: Hayley Marston)

#### VIC regional

Albury, Bendigo, Wodonga, Yarra Valley (Network Lead: Sue Arnold)

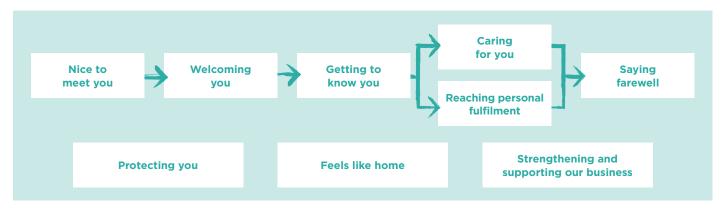


## Cora

Built around the customer journey, Cora is our online Quality Management System.



#### The customer journey:



# Culture

Our culture is designed to develop our people as we grow. These are some of the programs available in One Family.





Estia Learning Management Online (ELMO)

Family Code (values)

Employee Net Advocacy Score (ENAS)

Estia Happy Days appraisal and rewards

Mandatory training and online induction

My story and My first 90 Days

### **Networks** and collaboration

Network Ambassadors talent mobility program

Quality initiatives library of ideas and better practice

Modern family - peer to peer support framework

Estia leadership forums (ELFs)

## The Estia Academy

career pathways

Leadership development centres

**Graduate Nurse** Internship

My learning contract

Clinical competency and skills map

Leadership competency and skills map

UTS nurse scholarship

Further education

# E-Connected workplace

One Family intranet

People profiles

The wall

Cora

# **Our Family Code**

It's how we behave when we are with others - our promise to each other and our residents.

Creating Happiness - we make magical moments happen, in small and special ways

Always Approachable - we make time to listen because we care

My Daily Best - we do our best to make a difference, every day

**Pushing Our Limits** - we challenge ourselves and inspire others

See Something, Say Something - we pay attention and are quick to act

