**Volunteer Role Description**

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| **Role Title:** | **Mobile Style / Distribution Assistant** |
| **Ref No:** | 53 |
| **Status:** | Part Time |
| **Location:** | Across Northern and Southern Sites |
| **Branch:** | Community and Thread Together |
| **Reports to:** | Program Coordinator  |
| **Date:** | January 2018 |

**Role Purpose**

To support the Thread Together shop in providing quality clothing packages and giving style advice to clients; thereby assisting with the wellbeing of people who are vulnerable or at risk.

Accompany delivery driver when delivering clothing packages and orders.

**Duties and Responsibilities**

* Be friendly to all customers
* Assist and advise clients with clothing selections
* Assist with the sorting and packing of clothing as required
* Ensure all orders are correctly distributed and received
* Assist in keeping the warehouse and van clean and tidy
* Assist with unloading clothing packages from the van while at all times remembering the work health & safety aspects of manual handling
* Other duties as directed by Program Coordinator

**Work Health & Safety (WHS)**

* WHS knowledge and skills suitable for the position.
* Ensure own action or lack of action does not place own safety or that of others at risk. Use prescribed personal protective equipment.
* Assist in the evaluation of hazards and immediately report any hazards, accidents or near misses.

**Cultural Fit**

* Work within a team environment in accordance with AnglicareSA values.

**Requirement for the Role**

* Good interpersonal and communication skills
* Patience, empathy and the willingness to help people
* Relate well with people from a variety of different cultural and socio-economic backgrounds
* Willingness to work autonomously and as a member of a team
* Ability to work with empathy, compassion and in a non-judgemental and respectful manner
* A sense of humour that will not offend others or put them down
* Ability to use initiative and work within boundaries, procedures and guidelines
* A welcoming and friendly manner
* Be suitability fit to comply with the physical requirements of the position

**Standard Role Requirements (all volunteers)**

* Contact your supervisor to advise if you are unable to attend on your rostered day.
* Embrace and integrate AnglicareSA's Vision, Purpose and Values into your role.
* Support AnglicareSA's commitment to reconciliation between Aboriginal people and other Australians as outlined in our Reconciliation Action Plan. This includes, but is not limited to, the engagement and participation of Aboriginal people, and the provision of culturally competent, respectful services and system responses.
* Conform with AnglicareSA's conditions of volunteering, Code of Conduct, Standards of Practice & Behaviour, Confidentiality and No Harassment policies and other Human Resources, Work Health & Safety (particularly AnglicareSA's "no lift" and manual handling) and organisational policies and procedures.
* Adhere to legislative requirements applicable to the role, including and not limited to the Work Health and Safety Act and the EEO Act.
* Undergo a satisfactory criminal history assessment, to be physically and mentally capable and report to undertake voluntary tasks in a fit state to perform all duties.
* Must provide evidence of Australian residency or current working VISA.
* Actively participate in performance reviews, performance development, training (including Work Health and Safety and fire safety) and supervision opportunities.
* Maintain confidentiality in line with AnglicareSA policies.
* Attend a volunteer induction and orientation session.
* Participate in on-the-job training and attend meetings.
* Wear a volunteer name tag and sign in and our each day whilst volunteering at AnglicareSA.
* Attend meetings and training connected to the area you work in.
* Wear the personal protective equipment provided for your role at all times whilst working.

[ ]  **National Police History Check** [ ]  **DCSI Child-Related Employment Screening**

**ANGLICARE VISION**

Justice, respect and fullness of life for all.

**ANGLICARE PURPOSE**

AnglicareSA, on behalf of the Anglican Church, expresses God’s love for individuals, families and communities by:

* Making a positive difference to quality of life
* Responding to needs and issues in ways which enhance and protect dignity and integrity
* Promoting social justice

**ANGLICARE VALUES**

* **Integrity**We act honestly and ethically and ensure accountability to those we serve and work with.
* **Compassion**We respond with sensitivity and empathy to the needs, ability and aspirations of the people and communities we serve and work with.
* **Stewardship**We are custodians of the resources entrusted to us for current and future service, building the capability of those we serve and work with, to ensure the sustainability, quality and effectiveness of our service.
* **Equity**We recognise each person as equal and affirm inclusion of all, enabling those in the most difficult circumstances to flourish and promoting social and economic change.
* **Servant Leadership**We place the needs of other first to enable them to grow. We share power, accept responsibility and understand our role is to enable, encourage and support.

**ACCEPTANCE/AUTHORISATION**

Volunteer Name: ………..…….. Date

Volunteer Signature:

Name of Supervisor / Manager:

Signature of Supervisor / Manager:

Date: