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POSITION DESCRIPTION

Bundaberg Regional Council has a vision 'To Build Australia's best Regional Community'. This position description outlines the values that underpin this vision and an overview of the general duties and responsibilities required in this role.

Overview

Position Title:	Labourer	Industrial Instrument:	Bundaberg Regional Council Certified Agreement plus Queensland Local Government Industry Stream B Award
Position Number:	6560	Classification Level:	5
Employment Location:	East Depot	Position Status:	Full-time Permanent
Department:	Infrastructure	Document Last Reviewed:	3/01/2023
Branch:	Water Services	Job Dictionary:	MD-5-094
Accountable To:	Treatment Team Leader Sewer		
Aim of Position:	To be part of a multi-disciplined team that is capable of performing a wide range of maintenance, repair and construction activities along with the operation of light, medium and heavy mechanical plant within the Water Services facilities and reticulation infrastructure, to provide a safe, efficient and responsive 24/7 service.		

Council Values

Bundaberg Regional Council's culture is driven by the following values:



Key Responsibilities

- 1. The position involves operations, maintenance and construction works at various Water Services facilities including but not limited to the following:
 - Manual handling
 - Working with mobile plant
 - Working with live sewer
 - Working on roads
 - Working in confined space
 - Working within proximity of chlorine systems
- 2. Operate and maintain equipment, plant and machinery (including farm machinery) in accordance with Council's requirements.
- 3. Assist in the operation of a water treatment plant as part of traineeship and upon completion of traineeship.
- 4. The incumbent will be required to assist with after-hours work and be part of an on-call support roster for the Service Delivery section of Water Services to ensure 24/7 service to customer service.



- 5. Provide verbal and written reports and daily completion of relevant paperwork and Work Management System Focus, including completing Cases and Actions.
- 6. Acquire and follow all safe, environmental and water quality work practices, policies, procedures, instructions and guidelines.
- It is expected that the incumbent undertakes other reasonable duties and tasks requested by Management that are within the incumbent's capabilities, including additional duties as required during periods of absence of other staff.

Position Requirements - Qualifications and Experience:

Mandatory:

- Demonstrated proficiency and verification of skills to operate light, medium and heavy mechanical equipment utilised in Water Services' construction and maintenance activities in accordance with the *Queensland Local Government Industry Award – 2017* (Division 3 Section 5 Schedule 1) – (Classifications – Operational Services)
- 2. Possession of (or the ability to obtain) a current Class 'HR' Drivers Licence.
- 3. Demonstrated knowledge and experience in the use of farm equipment.
- 4. Demonstrated sound level of oral and written communication skills with the ability to liaise with a variety of internal and external parties.
- 5. Demonstrated knowledge of and experience with construction works and maintenance programs in the water services industry or similar field.
- 6. Possession of a Current Construction Induction (White/Blue Card).
- 7. Ability to obtain a Certificate III in water and wastewater treatment operations.
- Good computer skills including the use of computers, mobile devices, and industry software (knowledge and the ability to use Microsoft Office, other associated software and Council applications as appropriate.)

Desired:

- 1. Water Industry training relevant to construction and maintenance activities ishighly desirable.
- 2. Possession of the aptitude and willingness to develop professionally and complete the required training to become a Treatment Plant Operator.

Organisational Capabilities – Individual Employees (Leading Self):

The capabilities for all roles are obtained from the Capability Framework which describes key behaviours required at all levels and roles across Council. There are four mandatory capabilities that are required in all roles – building relationships, customer focus, safety and professionalism and job requirements.

Capability	Descriptors
Building	Engage people to build positive relationships:
Relationships	1. Puts themselves in other people's shoes to accept and value different thinking
(mandatory)	2. Uses sound communication skills of active listening, paraphrasing to check for understanding, and appropriate language depending on the audience
	 Quickly assesses the emotions of colleagues around them and then adapts words, tone and gestures accordingly
Customer Focus	Focuses on customers:
(mandatory)	1. Actively works to understand customers and stakeholders
	2. Engages customers in a friendly and appropriate manner
	3. Shows respect for customers and stakeholders
Safety and	Models safe, professional and ethical behaviour:
Professionalism (mandatory)	1. Identifies safety issues and problems, takes and monitors corrective action



	2. Is consistent in word and actions		
	Is viewed as trustworthy, honourable and truthful, and respectful of the view of others		
	 Able to understand, monitor and channel their own emotions in a positive way whilst staying true to self 		
Job Requirements	Applies knowledge and skill:		
(mandatory)	1. Able to demonstrate knowledge appropriate for their role		
	2. Demonstrates strong skills in their functional area		
	3. Committed to maintaining a high standard of practice in their role		
Cross-	Understands how their work makes a difference to Council:		
Organisational	1. Can describe the vision and purpose for their direct area		
Thinking	2. Able to describe how their work contributes to organisational objectives		
	 Considers wider organisational objectives when making decisions and performing their work 		
Leading People	Supporting others:		
	 Provides considered and supportive feedback to other team members and colleagues 		
Developing People	Supports others' capability development:		
with a One Team	1. Readily shares their knowledge and experience		
Focus	2. Acts as a coach, mentor, role model and sounding board for others		
Driving People's	Focuses on performance:		
Performance	1. Seeks to understand tasks, asks questions and knows what is expected of them		
	2. Approaches challenging work situations with positive energy		
	3. Sets priorities and organises self to meet work deadlines		
	4. Reports progress and any potential delays of issues which may impact on others		
Managing	Manages internal and external relationships:		
Stakeholders	1. Written and verbal communication is clear and concise		
	2. Listens to others actively and attentively		
	Demonstrates a friendly and engaging interpersonal style		
	4. Builds networks with peers		
	5. Works collaboratively with others		
Decision Making	Makes sound decisions:		
	 Demonstrates ability to research, understand and analyze information relevant to work tasks 		
	2. Shows judgement in decision making		
Making	Open to making improvements:		
Improvements	1. Shows a willingness to try new ways of working		
	2. Generates and shares new ideas and suggestions for improvement		
Progressing	Responds flexibly to changes:		
Change	1. Works to embrace and assist change		
	2. Helps to engage others in the change process		
	3. Shows resilience in times of uncertainty		



Organisational Accountabilities:

The organisational accountabilities are the expected standards of performance all roles and levels in Council

Ac	Accountability Action	
1.	Workplace Health and Safety	 Actively participate and promote a health and safety culture that believes all incidents are avoidable and strives to create an environment free from injury or illness, and operate in accordance with Council's Health and Safety Duty Statement and associated safety policies/procedures.
2.	Culture	1. Drive a positive and proactive customer service culture and demonstrate an active commitment to the culture, vision and values of Council.
		 Comply with Council's Code of Conduct and all Council policies and procedures at all times.
3.	Information Services and	 Protect and manage Councils information assets in accordance with legislative, Policy and process requirements.
	Technology	2. Use Council's technology appropriately and with respect.
4.	Disaster Management	 Assist, support and participate in Council's response to a disaster event, including any exercises and/or any event where the Business Continuity Plan is activated.
5.	Customer Service	 Demonstrate a comprehensive understanding of the customers of Council, creating a culture of customer service excellence.
6.	Financial Accountability and Governance	 Models compliance with Council's procurement Policy. Delegations may be applicable to this position and are detailed in the Delegations Corporate Register. Legislative Sub-Delegations and authorisations may also be applicable.
7.	Corporate record keeping	1. Ensure that full and accurate records are made for all business transactions conducted on behalf of Council and that all records are appropriately retained in accordance with Council's recordkeeping requirements.

Immunisation Requirements

It is a condition of employment for this role for the employee to be, and remain, vaccinated against the following vaccine preventable diseases during their employment:

Vaccination Name	Requirement	
Tetanus	Staff in job roles which have regular contact with manured soil, work outdoors or work with wood.	
Twinrix (Hepatitis A and B)	For staff who are at risk of a needle-stick injury, have regular contact with human tissue, blood or body fluids and / or for staff who work with rural and remote Indigenous communities, childcare, carers of people with disabilities, healthcare workers, plumbers or sewage workers.	
COVID-19	Staff are to be fully vaccinated or provide evidence of a medical contraindication.	