City Wide Services



Position Description

Position Title:	Beach Lifeguard
Directorate:	City Wide Services
Service Unit:	Parks and Recreation
Salary Point:	SP4
Position Reports To:	Aquatic Services Coordinator
Staff Management:	Responsible for own work only
Budget Responsibility:	N/A
Date PD Reviewed:	April 2019

Organisation Context of Position

Newcastle City Council employs over 900 staff and is responsible for a local government area of 187km². Newcastle has a population of 148,000 and is the business and cultural centre of the Hunter region, home to over 620,000 people. In the heart of the Hunter Region, Newcastle City Council has a variety of locations across the City and encompasses 5 Directorates:

- Governance
- Strategy and Engagement
- People and Culture
- Infrastructure and Property
- City Wide Services

The purpose of the City Wide Services Directorate is to:

- Ensure Council's range of services and servicing for the community and visitors is consistently maintained at a high level throughout and across Council.
- Facilitate a high level of community connection across and on behalf of Council.
- Ensure services are set at a level that is clearly articulated to the elected Council and which are financially sustainable.
- Set a benchmark for the organisation of exemplary customer service.

The Service Units and Elements that form the City Wide Services Directorate are:

- Art Gallery (Service Element)
- Museum (Service Element)
- Civic Services
- Libraries & Learning
- Customer Service
- Waste Services
- Facilities & Recreation

Workplace Health & Safety	
WHS RAA Level	Level 6

For specific WHS Responsibilities, Authorities & Accountabilities applicable to this position, the position holder will refer to the WHS Responsibilities, Authorities & Accountabilities matrix in the WH&S Management System. The person accepting the position will be required to sign off that they have received and understood their WHS Responsibilities, Authorities & Accountabilities.

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Date: August 2018 Review Date: July 2020

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Position Responsibilities

- The supervision and control of Council's beaches and the provision of an efficient Lifeguard Service.
- To promote the image of Council through effective and courteous performance of duties.
- To provide risk minimisation strategies for swimmers and beach users through effective surveillance, rescue and first aid management procedures.
- Provide a customer focused lifeguard service.
- Monitor, assess and make decisions relating to the beach's suitability for public use whilst utilising appropriate resources.
- Any other accountabilities or duties as directed by Supervisor / Manager which are within the employee's skill, competence and training.

Position Selection Criteria

Essential

- 1. Ability to work in a team environment.
- 2. Effective public communication skills.
- 3. Available to work weekends, public and school holidays
- 4. Ability to work without supervision
- 5. Problem solving skills
- 6. Hold current qualifications in the following:
 - ✓ SLSA Bronze Medallion.
 - ✓ Advanced Resuscitation.
 - ✓ Senior First Aid Certificate.
- 7. Be able to complete a competency assessment involving:
 - ✓ A swim test of 800 metres in 14 minutes in a pool not less than 25 metres in length.
 - ✓ A competency assessment involving a continuous "Lifeguard Mission" over an "M" shape course involving the following:
 - ✓ 600m ocean swim, 800m beach run, 600m paddle on a rescue board (including negotiation of the surf break), and 800m beach run.
 - (Note Overall times will be record for comparison with other candidates and considered in the context of the prevailing surf conditions on the day of assessment).
 - ✓ The use of a rescue tube and rescue board.
- 8. Experience as a professional lifeguard or extensive experience as a patrol member of a surf lifesaving club.
- 9. Experience with 2-way radios and PA systems.
- 10. Knowledge of WHS requirements relevant to the position.
- 11. Working with Children Check

Highly Desirable

- 1. Driver's licence.
- 2. PWC licence
- Excellent customer service and liaison skills.
- 4. Proven ability to communicate effectively with staff and all beach user groups.
- 5. Ability to embrace change in the work environment

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