

## Position Description

<b>Position Title:</b>	Development Officer (Building)
<b>Directorate:</b>	Governance
<b>Service Unit:</b>	Regulatory, Planning & Assessment
<b>Salary Point:</b>	SP12
<b>Position Reports To:</b>	Development Assessment Section Manager
<b>Staff Management:</b>	Nil
<b>Budget Responsibility:</b>	
<b>Date PD Reviewed:</b>	July 2019

### Organisation Context of Position

City of Newcastle (CN) employs over 900 staff and is responsible for a local government area of 187km<sup>2</sup>. Newcastle has a population of 148,000 and is the business and cultural centre of the Hunter region, home to over 620,000 people. In the heart of the Hunter Region, CN has a variety of locations across the City and encompasses five groups who lead the vision to be a Smart Sustainable City through a Smart Organisation that puts people first. These include:

- Governance
- Strategy and Engagement
- City Wide Services
- Infrastructure and Property
- People & Culture

The purpose of the Governance Directorate is to provide legal compliance and advice to inform evidence-based decision making throughout and across CN including:

- Legal compliance, good governance and ethical decision making
- The Directorate is primarily internal facing to effect regulatory and compliance advice across and on behalf of CN through internal services to all service units.
- The Directorate will also have direct community contact through the Regulatory, Planning & Assessment functions and customer/Councillor requests for information and advice.
- The direct customer is CN through good governance across the organisation however, service provision must also be maintained to relevant external agencies.
- Ensure cross functional working relationships, connections and collaboration to achieve 'whole of organisation' objectives.

The Service Units and Elements that form the Governance Directorate are:

- Finance
- Legal
- Regulatory, Planning & Assessment
- Transport, Traffic and Compliance

The purpose of the Regulatory, Planning & Assessment Service Unit is to ensure compliance to legislative requirements and provide advice to inform evidence-based decision making throughout and across CN.

Workplace Health & Safety	
WHS RAA Level	Level 6
For specific WHS Responsibilities, Authorities & Accountabilities applicable to this position, the position holder will refer to the WHS Responsibilities, Authorities & Accountabilities matrix in the WH&S Management System. The person accepting the position will be required to sign off that they have received and understood their WHS Responsibilities, Authorities & Accountabilities.	

## Purpose

Responsibility is held for the management of assigned development projects (incorporating the pre and post development phases) and co-ordination of multi-disciplinary development projects and project teams including:

- Assessment and determination of development applications, applications to carry out activities and applications for certificates within the constraints of delegated authority and in accordance with relevant statutory requirements.
- Carrying out inspections on construction projects and follow up of land use, development and building matters on a routine basis arising from applications, in response to enquiries or complaints, or as otherwise directed.
- Participation in the preparation or review of statutory instruments, development control plans, planning / building policy papers or procedural manuals as directed as a member of a multi-disciplinary team.
- Provision of professional advice to external and internal customers regarding development proposals, CN assessment procedures, statutory requirements, adopted development control plans and general planning, development and building issues.
- Promotion of CN's Regulatory, Planning & Assessment Service Unit as a customer and community focused, best practice service.

## Position Responsibilities

- Assess and determine development applications, applications for certificates and applications to carry out activities in a timely and professional manner, which satisfies statutory requirements, ensures customer satisfaction in a competitive environment, and which achieves development outcomes consistent with CN's environmental planning objectives.
- Provide consistent and accurate advice to the general public, prospective applicants, councillors and other customers in respect of statutory requirements, development standards and CN policies.
- Promote the image of CN as a competent, efficient and courteous service provider, consistently delivering high quality development outcomes with a strong customer service focus.
- Contribute positively to a cooperative and supportive multi-disciplinary team environment and the maintenance of overall team performance objectives.
- Carry out thorough and competent inspections of building and civil works in progress in a timely manner and liaise effectively with developers, consultants, trades and other customers to ensure compliance with terms of consents, Building Code of Australia and other relevant standards of performance, using enforcement provisions as appropriate.
- Satisfy sound environmental planning principles and meet necessary legislative requirements in contributing to the making of local environmental plans and development control plans.
- Respond to development and land use related enquiries.

- Prepare reports and appropriate recommendations to Council on development project related local environmental plans and development control plans.
- Manage public notification and community consultation processes including attendance at community meetings and informal planning conferences, negotiate with applicants, facilitate outcomes between applicants and objectors, and participate in mediation processes where necessary.
- Make recommendations regarding unsatisfactory or unauthorised development works and prepare notices and orders as appropriate.
- Instigate and undertake appropriate action to enforce CN and statutory requirements as necessary, including preparing statements of evidence, appearing as an expert witness in defence of appeals and other actions representing CN in the local and Land and Environment Courts.
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- Establish and maintain a high level of professional development in pace with industry best practice and efficient service delivery.
- Any other accountabilities or duties as directed by Supervisor / Manager which are within the employee's skill, competence and training.

## Position Selection Criteria

### Essential

- Tertiary qualifications in Town Planning, Building Surveying, Environmental Health, Engineering or a related qualification and/or demonstrated capability through past employment experience.
- Experience and demonstrated competence in the assessment and determination of Development and/or Construction Certificate applications, including the conduct of routine progress inspections on development projects.
- Knowledge of the provisions of the Environmental Planning and Assessment Act 1979 and/or the Building Code of Australia.
- Sound analytical and problem-solving skills with ability to competently address technical issues.
- Sound written and oral communication skills, including demonstrated negotiation and conflict resolution skills, computer literacy and competence in the preparation of reports.
- Demonstrated ability to be an effective team member of multi-disciplinary development project teams.
- Ability to manage work priorities efficiently and to work independently with a minimum of supervision, with a strong customer service focus.
- Current Class C drivers' licence.
- Eligible and willing to work as a CN Accredited Certifier under the NSW Building Professionals Board Accreditation Scheme.

### Desirable

- Proven experience in dealing with and resolving complex development or building issues, complaints or enquiries.
- Demonstrated ability to manage multiple development projects and teams within strict deadlines including the co-ordination of multi-disciplinary input into development projects.

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- Experience and competence in the collection and preparation of evidence in relevant legal proceedings.
  - Ability to work within a multi-disciplinary team environment.
  - Ability to use computer applications and information systems.
  - Ability to participate in organisational change strategies, service delivery and policy reform.
  - Knowledge of and ability to apply work health safety and equal opportunity requirements.