

POSITION DETAILS

Position Title:	Ranger – Compliance	Position Grade:	8
Department / Directorate:	Community and Ranger Services/ Customer & Community Services	Position Status / Hours per Week:	Full Time (38 hours per week)

PRIMARY PURPOSE OF THE POSITION

The position is responsible for the professional, effective and efficient delivery of regulatory and environmental enforcement services to ensure that activities and practices comply with Local and State Government legislative requirements.

SELECTION CRITERIA

Education/qualifications

- Completion of Higher School Certificate or equivalent
- Current NSW drivers' licence

Essential experience and skills

- Certificate IV in Local Government (Regulatory Services) or Investigations
- Practical experience in Local Government as a Compliance Ranger.
- Demonstrated excellent verbal and written communication skills.
- Ability to interpret legislation
- Demonstrated professional and pleasant manner when dealing with public.
- Proven ability to work independently without supervision.
- Demonstrated skills in handling Companion Animals.
- Excellent computer skills.

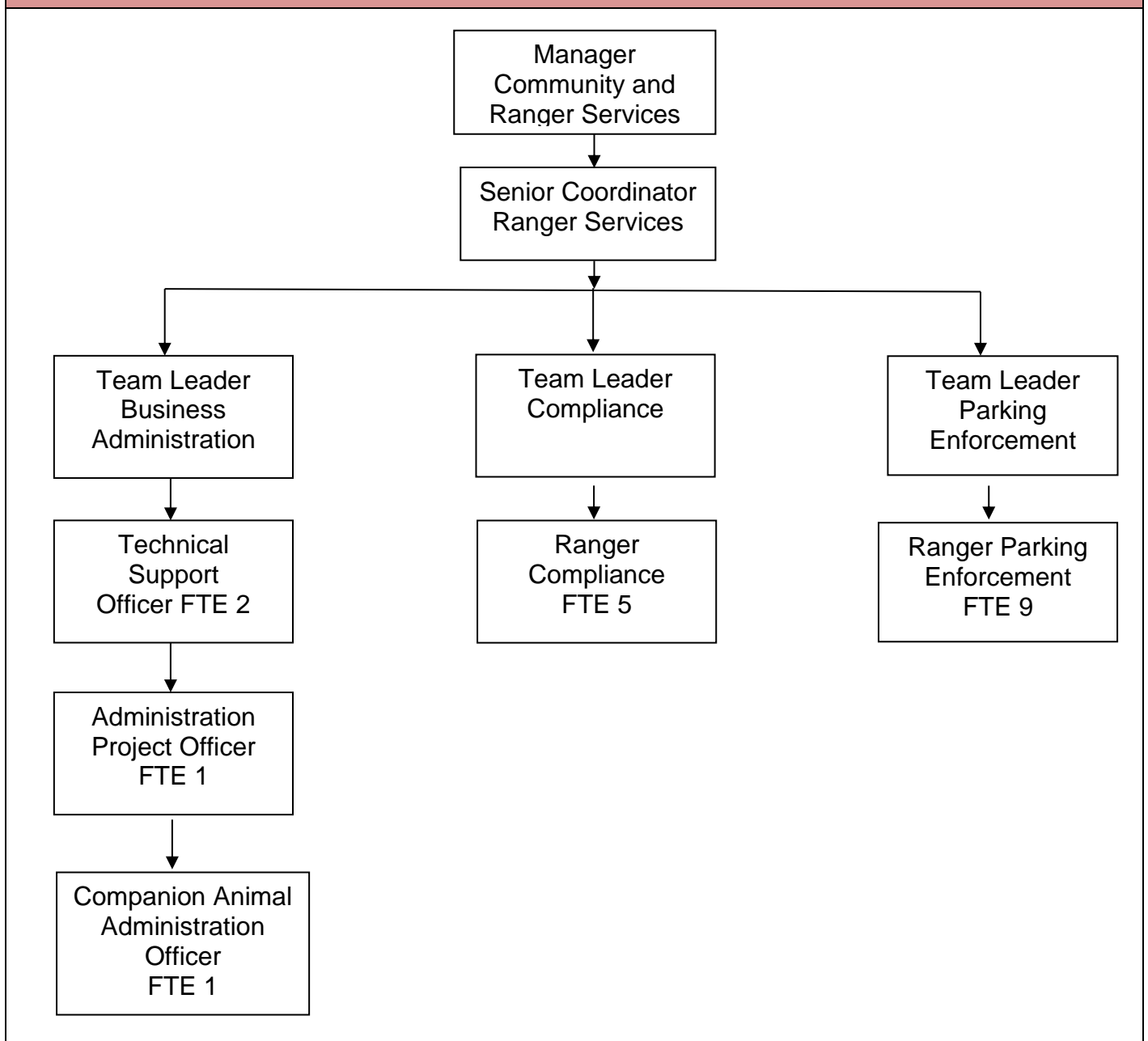
Personal attributes

- Ability to remain calm in conflict situations
- Strong client service focus
- Strong teamwork approach

Desirable

- Practical experience with service within a culturally diverse community.
- SEINS course accreditation
- NHVR Authorisation
- Bilingual language skills
- Covid -19 Vaccination

ORGANISATIONAL CHART



SERVICE ACCOUNTABILITIES

The statements below indicate how the duties and responsibilities of this position contribute to the wider activities carried out by the Community & Ranger Services department:

- Roads and footpath enforcement
- Parking and traffic regulatory service
- Illegal dumping and littering regulatory service
- Animal Management
- Domestic Animal Regulatory Service
- Administrative Support

CORPORATE ACCOUNTABILITIES

The statements below indicate the relevant organisational “Accountabilities” that the position holder is required to observe.

1	To comply with legislative requirements
3	To adhere to Council plans, policies, procedures and Code of Conduct and Parking Ranger Council Agreement
4	To understand, adhere and promote all OH&S policies and procedures
5	To understand, adhere and promote Council's EEO policies and procedures.
7	To understand and respond to the needs of our customers in accordance with the Customer Service Charter
8	To deliver your accountabilities and meet your project milestones, performance targets and service levels as required within your job plan
12	To actively document all policies, procedures, projects and activities (as required)
13	To actively share information and knowledge on issues, training and better practice to relevant staff
14	To identify and initiate improvements of business systems to maximise service delivery
15	To identify and initiate improvements of processes to maximise service delivery
16	To deliver all project deliverables through PM_CoR methodology
17	To identify and minimise exposure to risk
20	To be involved in or provide feedback on corporate initiatives
21	To positively and proactively work with others across the organisation to deliver the outcomes
25	To model Council's values
26	To create and contribute to a positive work environment within my team, my Unit and the workplace.
28	To undertake relevant training to improve performance of the individual, organisation and meet mandatory requirements

WORK HEALTH AND SAFETY RESPONSIBILITIES

You are required to perform your duties in accordance with this Position Description, City of Ryde Code of Conduct, policies procedures and instructions, where appropriate. You are also responsible for the following:

Work Health and Safety

- Follow safe practices/procedures to perform your duties in a manner, so as not to put yourself or others at risk of harm;
- Participate in development of safe work methods and risk assessments with your Supervisor when required;
- Actively participate in WHS inductions and training when required;
- Wear Personal Protective Equipment (PPE) in the prescribed manner and when specified;
- Participate in workplace inspections if required;
- Take care of any plant or equipment of any kind, including computer and other telecommunication devices;
- Participate in emergency preparedness training, including any required knowledge for business continuity plans;
- Report all hazards, near misses and damage to City of Ryde property to your Supervisor.

Certificates of Competency / Licences

- Where required for the position, either by legislation or through City of Ryde policies and procedures, maintain all certificates, licences, operative training etc, and advise Supervisors of any change to these, including vehicle licences.

Injury Management

- Report all injuries/illnesses to your Supervisor immediately;
- If injured at work, actively cooperate and participate to comply with obligations imposed under injury management and return-to-work plans where applicable.

Risk Management

- Report any potential public liability and professional indemnity exposures in your workplace to your Supervisor.

OUR VALUES

All employees at City of Ryde are to observe our values which are:

Safety

We are committed to preventing injury to ourselves, our team and our community.

Teamwork

We work together with respect and support.

Ethics

We are honest, responsible and accountable for our actions.

Professionalism

We deliver effective services to the community with consistent decision-making.

DELEGATIONS

Please note that this position holds delegations pursuant to section 378 of the Local Government Act and a copy of the current delegation from the General Manager is to be reviewed and signed by the employee on commencement.

DESIGNATED POSITION

Please note that this position has been identified as a designated position in accordance with section 4.8 of the Model Code of Conduct for Local Councils in NSW. As a result, in accordance with Section 421 of the Model Code, a completed Disclosure of Interest Return form must be submitted within three months of appointment. Annual Disclosure of Interest Returns are also required to be completed by 30 September each year.

Employee's Name	
Employee's Signature:	
Date:	