

Position Description

Trainee People and Culture

Name of appointed officer: Vacant

Date of appointment:

Date of last review of position description: January 2018

All terms and conditions of employment are consistent with the Local Government (State) Award unless otherwise stated.

Applicants must be eligible for a Government funded traineeship.

Assessed entry level of position within salary system:	In accordance with Clause 30E of the Local Government (State) Award 2017
Position limit within salary system: (20 Grade structure)	National Training Wage
Status of position:	Traineeship
Hours of work per fortnight:	70

Organisational relationships	
Section:	Office of the General Manager
Unit:	People, Culture and Safety
Team:	People and Culture
Work base:	Grafton
Position responsible to:	Coordinator People
Level of support and supervision:	High supervision
Level of personal management	Low
Level of teamwork required:	High
Supervision of staff:	N/A
Internal contacts:	Across all sections of Council
External contacts:	General public

Vision, mission and values		
Our vision: To make the Clarence Valley a community full of opportunity		
Our mission:	r mission: To plan and deliver services valued by the community	
Our values:	the acronym 'STRIVE' describes the values and behaviours which are considered to be core requirements when we deal with each other and our community	





Our Values and Behaviour	Our	Values	and	Behaviours
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Safe

We will have a safety focused workplace culture to ensure the wellbeing of our staff and the community.

Acceptable	Unacceptable
I am aware of hazards	I take shortcuts
I promote a safe culture	I ignore safety
I look out for others	I do not communicate

Teamwork

We will work together as one council towards shared goals and for the greater good of the community.

Acceptable	Unacceptable
I share the load	I undermine others
I communicate with others	I act in isolation
I value people's strengths	"What's in it for me?"

Respect

We will be inclusive, treat people with courtesy and fairness, and ensure each individual is valued and heard.

Acceptable	Unacceptable
I am inclusive	I am a bully
I value the skills and opinions of others	I am aggressive
I listen actively	I am a gossip

Integrity

We will behave in a way that is honest, open, and transparent. We will take responsibility for our actions and strive for excellence.

Acceptable	Unacceptable
I am honest	I lie and conceal
I work ethically and lead by example	I act corruptly
I am responsible for my actions	I undermine others

Value

We will deliver services efficiently, effectively, and in an environmentally and financially sustainable manner.

Acceptable	Unacceptable
I always look for improvements	I misuse Council resources
I work efficiently	I'm a bludger
I learn from my mistakes	I don't respect the environment

Engagement

We will engage with our staff and community to inform our decision making, and create awareness of our activities.

Acceptable	Unacceptable
I communicate in a clear and timely manner	I deliberately misinform (lie)
I am the face of Council	I don't value consultation
I value all our customers' needs	I ignore communication



Physical requirements of the position

Frequent use of computer keyboard

Lengthy periods of sitting

Purpose of the position

To perform tasks associated with the Human Resource function as directed

To participate as a productive member of the team and undertake assigned work tasks and activities within the workplace and training program

To provide high quality customer service delivery which promotes a positive and professional image of Council and the Section

Essential selection criteria

The selection criteria must be addressed as part of your application. Applicants must meet the essential criteria in order to be considered for interview.

Education and knowledge

Demonstrated literacy and numeracy skills

Experience

Previous experience, knowledge or interest in the field of Human Resources

Position related skills

Basic level of computer literacy (i.e. keyboard and computer skills)

Ability to follow instructions

Ability to apply attention to detail and accuracy in work undertaken

Personal qualities

Demonstrated ability to meet goals and deadlines

Ability to work within a team environment

Demonstrated commitment to customer service

Work qualities

Behaviour that positively demonstrates commitment to Council's STRIVE values



Desirable selection criteria

The following criteria are considered important and demonstrated capacity to meet them will be highly regarded.

Education and knowledge

School Certificate

Licences/tickets, clearances, membership

Current drivers licence

Experience

Previous experience in a customer service or administrative role

Position related skills

Demonstrated ability to organise work priorities within daily routine tasks

Other features of this position may include

Not applicable

Generic performance requirements

Ethics/probity – act in accordance with the Code of Conduct.

Equal employment opportunity - comply with Council's Equal Employment Opportunity (EEO) Protocol.

Health and safety (WHS) - undertake duties and act at all times in accordance with the WHS Management System.

Other duties (outside of specific position requirements) - under the provisions of the Local Government (State) Award, Council may direct any employee to carry out duties that are believed to be within the employee's skills, qualifications, competence and fitness capabilities, whether or not they are a usual function of the position. Where an employee is required to perform duties associated with a higher position, the **Use of skills** Clause in the Local Government (State) Award will apply.



Declaration

In signing this declaration I acknowledge that I,		
Signed:	Employee	Date
Signed:	Senior Coordinator People, Culture an	Dated Safety