

Position Description

Team Leader (Regional Resources)

Name of appointed officer: Vacant

Date of appointment:

Date of last review of position description: November 2018

Salary and conditions			
All terms and conditions of employment are consistent with the Local Government (State) Award unless otherwise stated.			
Assessed entry level of position within salary system:	Band 3 Level 1		
Position limit within salary system: (20 Grade structure)	Grade 10 - Entry to Step 4		
Status of position:	Permanent		
Hours of work per fortnight:	70		

Organisational relationships		
Directorate:	Environment, Planning & Community	
Unit:	Library Services Unit	
Team:	Regional Library	
Work base:	Grafton, however, this may change should business need identify other work locations to be more appropriate to deliver our services in the future.	
Position responsible to:	Regional Librarian	
Level of support and supervision:	low	
Level of personal management	High	
Level of teamwork required:	High	
Supervision of staff:	Direct supervision of regional services staff	
Internal contacts:	All staff within Council	
External contacts:	General public, other members of the Regional Library, community organisations, library professional networks	



I communicate in a clear and timely manner

I am the face of Council

I value all our customers' needs

Position description Team Leader (Regional Resources)

Vision, mission and values Our vision: To make the Clarence Valley a community full of opportunity Our mission: To plan and deliver services valued by the community Our values: the acronym 'STRIVE' describes the values and behaviours which are considered to be core requirements when we deal with each other and our community



Our Values and Behaviours We will have a safety focused workplace culture to ensure the wellbeing of our staff and the community. Acceptable Unacceptable I am aware of hazards I take shortcuts I promote a safe culture I ignore safety I look out for others I do not communicate **Teamwork** We will work together as one council towards shared goals and for the greater good of the community. Unacceptable Acceptable I share the load I undermine others I act in isolation I communicate with others "What's in it for me?" I value people's strengths Respect We will be inclusive, treat people with courtesy and fairness, and ensure each individual is valued and heard. Acceptable Unacceptable I am inclusive I am a bully I value the skills and opinions of others I am aggressive I listen actively I am a gossip **Integrity** We will behave in a way that is honest, open, and transparent. We will take responsibility for our actions and strive for excellence. **Acceptable** Unacceptable I am honest I lie and conceal I work ethically and lead by example I act corruptly I am responsible for my actions I undermine others We will deliver services efficiently, effectively, and in an environmentally and financially sustainable manner. I always look for improvements I misuse Council resources I'm a bludger I work efficiently I learn from my mistakes I don't respect the environment **Engagement** We will engage with our staff and community to inform our decision making, and create awareness of our activities. **Acceptable** Unacceptable

I deliberately misinform (lie)

I don't value consultation

I ignore communication



Physical requirements of the position

Prolonged periods of sitting

Prolonged periods of standing

Frequent use of computer keyboard

Moderate/heavy loads moved

Purpose of the position

Coordinate and deliver effective services for the Clarence Regional Library

To develop, review and implement the Clarence Regional Library's Collection Management Plan, policies, social media and marketing, events and activities

Manage the evaluation, selection and implementation of specialised collections and eResources including databases

Liaises and partner with stakeholders in the development of library digital services initiatives in line with CRL Strategic Plan

Develop, implement and coordinate training initiatives for CRL library staff and client groups in digital technologies

Major duties and responsibilities

Manage, supervise and appraise staff reporting to the positon and volunteers in order to achieve agreed performance measures and facilitate an effective and efficient team environment, ensuring access to professional development and training that supports the delivery of contemporary library services for the community

Coordinate, deliver and market effective information and collection services for the Clarence Regional library

Develop and facilitate access to resources through the creation of physical and digital pathfinders

Oversee and contribute to the administration and content maintenance of the Regional Library website and social media pages

To develop, review and implement the Clarence Regional Library's Collection Management Plan

Manage the evaluation, selection and implementation of specialised collections and eResources including databases

Formulate policies and procedures and prepare procedure manuals for collection services

Oversee the allocation, transfer and rotation of library stock to all libraries

Manage stocktake procedures and timeframes

Cancel withdrawn Library materials from the Library Catalogue and Libraries Australia as required

Collaborate with internal and external stakeholders to support development, maintenance and efficient delivery of the library's technology programs and collections



Major duties and responsibilities

Provide professional advice and specialist knowledge in the areas of collection content and management, digital content and devices, social media, Reference and readers advice to the Regional Library service

Coordinate and prepare and present reports and statistics to internal and external funding bodies

Represent the Library at external forums, working groups, committees, etc. as required

Develop grant submissions

Liaise with professional and industry partners to identify opportunities for efficiencies in the collection management process, and identify opportunities for new initiatives with digital engagement and promotion

Keep abreast of the trends in technological innovation and their application in public libraries in order to provide efficient and effective use of technology as an integral feature of the Library's service to target groups.

Essential selection criteria

The selection criteria must be addressed as part of your application. Applicants must meet the essential criteria in order to be considered for interview.

Education and knowledge

Degree in Library Science or a Degree and Graduate Diploma in Library Science or equivalent

Licences/tickets, clearances, membership

Eligible for professional membership of Australian Library and Information Association

Current Drivers Licence

Experience

Demonstrated staff supervisory experience

Demonstrated experience in collection development and collection management practices

Demonstrated project management experience related to library services

Demonstrated experience in providing library digital engagement

Demonstrated experience in planning or delivering training programs and a willingness to embrace and encourage new ideas/learning

Position related skills

Well development computer literacy in email and internet usage, database searching, Web 2.0 + and social networking tools, and Basic Proficiency in Microsoft Word

Demonstrated well developed communication skills (written, verbal and interpersonal)

Demonstrated well developed problem solving skills

Ability to effectively monitor and evaluate systems and processes to ensure continuous improvement

Work qualities

Behaviour that positively demonstrates commitment to Council's STRIVE values



Desirable selection criteria

The following criteria are considered important and demonstrated capacity to meet them will be highly regarded.

Education and knowledge

Demonstrated awareness of changing trends and innovations in public library practice in relation to collection development

Demonstrated awareness of marketing and promotional techniques

Experience

Demonstrated experience in preparing funding submissions

Position related skills

Demonstrated ability to develop and implement change regarding new policies and procedures

Other features of this position may include

Travel to and from CRL libraries outside normal working hours may be required

Required to work in Branch libraries on a rotational basis

Attendance at meetings as required outside of normal working hours may be required

Generic performance requirements

Ethics/probity – act in accordance with the Code of Conduct.

Equal employment opportunity - comply with Council's Equal Employment Opportunity (EEO) Protocol.

Health and safety (WHS) - undertake duties and act at all times in accordance with the WHS Management System.

Other duties (outside of specific position requirements) - under the provisions of the Local Government (State) Award, Council may direct any employee to carry out duties that are believed to be within the employee's skills, qualifications, competence and fitness capabilities, whether or not they are a usual function of the position. Where an employee is required to perform duties associated with a higher position, the **Use of skills** Clause in the Local Government (State) Award will apply.



Declaration

In signing this declaration I acknowledge that I,				
Signed:	Employee	Date		