

# POSITION DESCRIPTION

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<b>Position title:</b>	<b>Applications Developer</b>
<b>Location:</b>	<b>Head Office Geelong</b>
<b>Reports to:</b>	Applications Developer Manager
<b>Entities:</b>	GMHBA, Frank
<b>Organisational level:</b>	Technical Specialist
<b>Reports:</b>	Nil

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## Job Purpose:

To deliver projects and products in a timely manner, with a high level of quality, in accordance with Agile methodology.

## Accountabilities:

### Planning and Implementation

- Contribute to delivery of all aspects of the GMHBA's overall strategic plan and objectives through planning own work and timely attendance to all delegated tasks and functions
- Consider problems or issues that may arise and use lateral thinking to resolve or recommend solutions
- Bring to the attention of your team leader/manager risks and issues that may need to be escalated from time to time
- Actively participate in all business activities such as team meetings, training and development opportunities, information sessions and committee meetings
- Collaborate and seek input from team members, specialist functions and others as required, to maximise performance outcomes

### Applications Development

- Translate business requirements and document solution designs
- Customise applications to add and/or enhance business capabilities
- Develop and support API's
- Develop and support Dynamics 365
- Support the automation of processes and the distribution of data
- Provide clean, maintainable code in accordance with best practice (unit testing, source control, continuous integration, automation, design patterns etc)

Review date: 04/04/2019  
Approved by P&C Manager



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- Provide 3<sup>rd</sup> level support for core business applications
- Adhere to the development framework and assist with defining appropriate standards and processes for coding and unit testing
- Monitor data quality issues and assist with data cleansing efforts
- Identify opportunities for continuous improvement in processes and systems.

### **Regulatory & Reporting**

- Ensure compliance with the Company's Delegated Authorities, Business Plan, Policies and Standards
- Support company audit processes and make recommendations as required
- Keep up to date with regulatory trends and changes and actively participate in training and update type activities
- Prepare information and reports for management as required.

### **Stakeholders & Advice**

- Provide advice, share knowledge and identified solutions/wins with others to facilitate strong team performance
- Maintain positive and constructive relationships with internal and external stakeholders.
- Ensure visibility of progress and prioritisation of relevant deliverables back to key stakeholders & teams
- Maintain currency of industry and IT solution trends and changes through relevant research or forum participation

### **Other**

- Uphold the company values, culture and performance standards
- Participate in the roll-out of business change programs designed to strengthen GMHBA's performance
- Embrace the mindset and actively contribute towards embedding the GMHBA Way including working in an Agile environment.
- It is not the intention of this position description to limit the scope or accountabilities of the position but to highlight the most important aspects of the position.
- The accountabilities described within may be altered in accordance with the changing requirements of the role.

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## Key Relationships:

### Internal:

- IT Services Group
- Process Delivery
- Continuous Improvement
- CX Team

### External:

- External consultants

## Skills, Experience and Qualifications:

### Mandatory

- Bachelor's Degree or equivalent (IT discipline preferred) and/or a minimum 5 years' experience delivering projects and products in an Agile environment
- Proficient in the use of the following systems -
  - C# and visual studio.
  - GIT
  - JavaScript
  - .Net 2.0 and above
  - Linq
  - Entity Framework
  - TSQL
  - REST Services
  - WCF Services
- Ability to perform a code review and identify issues
- Excellent Written & Verbal Communication skills

### Highly desirable

- Microsoft Dynamics 365 Development/administration experience
- Experience with Azure and Azure AD
- Experience working in Private Health Insurance industry and/or financial services industry
- Experience conducting requirements and solution design workshops

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