

integratedliving

We aim to be the leading provider of health services throughout rural, regional, and remote communities of Australia. Our focus is on delivering better health outcomes for many Australians, supporting them to live independent and active lives. We provide a range of health and wellbeing options, such as aged-care and disability support, for individuals and their families.

Specific Role Details

Position Title	Allied Health Assistant		
Unit – Function - Team	Operations- Health Services – Allied Health		
Unit Purpose	The Operations Unit deliver services that provide better health and wellbeing outcomes, in an efficient and effective manner, to create a signature client experience that is unique to integratedliving.		
Functional Purpose	Our Allied Health Services provide direct and virtual services to promote and improve client health and wellbeing outcomes consistent with the integratedliving signature experience		
Role Purpose	<p>Provides direct client care through health, wellbeing and/or clinical services based on an established care plan.</p> <p>Contributes to the development of a personal plan to support health and wellbeing goals; ensuring that the client's needs are translated into a personal program that encourages the client's independence, empowerment, autonomy, and dignity.</p> <p>Supports the multi-disciplinary Allied Health team to maintain and improve client health and wellbeing through restorative or reablement activities.</p>		
Location	Subject to operational requirements	Reports to	Senior Manager Health Services - Allied Health
integratedliving job family	Health Partner	integratedliving pay range or pay grade	Band B – AHB2

Accountabilities shared by all Roles

Supporting Values, Purpose & Strategy	Actively connect to integratedliving's purpose and values by behaving in accordance with integratedliving values at all times, supporting the implementation of organisational strategy.
Continuous improvement	Identify opportunities, make recommendations, and implement improvements to processes, systems and work practices, and alignment to integratedliving policy and procedure.
Compliance and Workplace health & safety	Demonstrate individual accountability for adherence to integratedliving, policies and processes and relevant external quality, safety and governance frameworks and regulations. Contribute actively to a safe and respectful workplace.



Anchor Accountabilities

Assessment & Evaluation	<p>Supports other Health Partner assessments and evaluations as requested and through recognition of normal and abnormal in assessment, intervention and evaluation of client's health and functional status.</p> <p>Escalate concerns accordingly.</p>
Individual Care Planning	<p>Contributes to the development of care plans as requested.</p> <p>May work in collaboration with other health professionals to assess and ascertain clients' needs and goals and to develop service recommendations within defined funding parameters.</p> <p>Promotes and facilitates the individual's access, engagement, and opportunity to optimise integratedliving services.</p>
Provision of Direct Care	<p>Provide direct care to clients in accordance with care plans.</p> <p>Monitor the impact of care and maintain ongoing communication with more senior Health Partners and other health professionals regarding care for the individual.</p>
Service Information & Development	<p>Provide clients with service knowledge to ensure optimum utilisation of integratedliving's services.</p> <p>Assist clients with initial understanding of services and with problem resolution</p>
Client Safety & well being	<p>Establish a rapport and collaborate effectively with clients and their carer to achieve positive outcomes for the client</p> <p>Provide support and comfort and assist daily activities to achieve an optimal level of independence and wellbeing for the individual.</p> <p>Monitor the impact of care and maintains ongoing communication with carers and other health professionals regarding the care for the client.</p>
Health and Well Being promotion	<p>Participate in the delivery of individual and group sessions under the guidance of Allied Health Professionals, this may include supporting individual allied health services or facilitating and supporting the use of technology.</p> <p>Support the delivery of health and wellbeing services with clients</p> <p>Promote and facilitate the individual's access, engagement, and opportunity to participate in accordance with care plan.</p>
Documentation and Reporting	<p>Support the delivery of health and wellbeing services with clients</p> <p>Promote and facilitate the individual's access, engagement, and opportunity to participate in accordance with care plan.</p>

Position Specific Accountabilities

Service Delivery	Collaborate with other teams in Operations and rest of business to ensure clients receive a timely service and resolution of issues.
Person Centred Care	Promote, model, and embed a client focused and partnering culture, and person-centred care philosophy to create a signature client experience that is unique to integratedliving



Care Plan, Review and Evaluation	Review client plans to ensure they are current, follow care plan outlined by Allied health professional to ensure client’s needs are addressed. Participate in review and evaluation processes and continuously monitor client’s outcomes. Complete routine client visits and ensure appropriate escalation is taken in response to adverse indicators	
Accountabilities stated herein reflect the primary functions of this job and should not be construed as an exhaustive list of duties. They may vary or be amended from time to time without changing the roles level of accountability.		
Delegations		
Delegations for role are outlined in the integratedliving delegation’s policy.		
Key Position Relationships		
Internal	All integratedliving employees	Divisional Team
	Health Services Leadership	Key stakeholders
External	Suppliers	
	Government agencies	Contractors
	Clients and Carers	Other Health Care Professionals
Demonstrated Success & Qualifications, Capabilities and Credentials		
Qualifications & Demonstrated Success Factors	Certificate IV – Allied Health Assistant, with specialisation in: <ul style="list-style-type: none">PodiatryOccupational TherapyPhysiotherapyNutrition and Dietetics	
	Well-developed problem solving, analytical and reporting skills.	
	Proficient use of technology, including mobile platforms and telehealth.	
	Provision of services in a consumer directed care framework including experience within a multidisciplinary team and exposure to collaborative practices	
	Highly effective communication and interpersonal skills; able to effectively engage with multiple stakeholders and adapt style to suit audience	
Capabilities	Enable Value: We enable our clients to achieve better health outcomes by working in partnership with them to understand their needs and deliver on their expectations	
	Act Professionally: I interact with others professionally, with integrity, in a fair and respectful manner as measured against our code of conduct and values	
	Informed Action: I take informed action to deliver outcomes, improve productivity, efficiency and create value, systematically seeking evidence to inform decisions and evaluate alternative courses of action.	
	Communicate and Collaborate: I share information and learning with others by actively listening and asking questions to collaboratively reach a shared understanding and demonstrate empathy	
Credentials	Satisfactory Police Check	
	Current Driver’s Licence	
	Current first Aid & CPR	

