



Lutheran Community Care

## POSITION DESCRIPTION

<b>Job Title:</b>	Family Support Worker	<b>Service:</b>	Mary and Martha's Refuge
<b>Department:</b>	Community Services	<b>Updated:</b>	December 2016
<b>Conditions:</b>	Social Community Home Care and Disability Services Industry Award 2010 Crisis Accommodation Employee Level 3		

### Purpose of Position

To work with women, children and young people who are escaping domestic and or family violence, and to empower women and their families to re-establish themselves within the community through providing access to resources.

### Operating Environment

This position is located in the Mary and Martha's Refuge of Lutheran Community Care (LCC), a respected not-for-profit organisation with services in the fields of aged care, disability, family support, youth support and chaplaincy in Queensland.

### Reporting Relationships

The Family Support Worker reports to the Community Services Manager. The position does not supervise any staff.

### Major Responsibilities

Within the policies established by LCC and working in collaboration with relevant managers and employees, the occupant of this position will:

- Work with women, children and young people within an evidence-based framework of crisis intervention, strengths-based practice, skills building, empowerment and problem solving;
- Identify and assess risk for women;
- Establish Goal Plans for women and their families in conjunction with the women and relevant stakeholders;
- Ensure Goal Plans and supports are consistent with contemporary research and industry standards in the field of domestic and family violence;
- Develop, deliver and evaluate programs / group work that assist women and their families to gain skills to assist them to re-establish themselves in the community;
- Empower women to make decisions and choices about their lives and those of their children;
- Assist women to build resources and connections in the community;
- Provide emotional and practical support and information in relation to legal options, housing, safety, health and finance;
- Work within a child protection framework, ensuring that the needs of children and young people are paramount, building the capacity of women to provide appropriately for their children's needs and reporting to statutory authorities any concerns for the welfare of children and young people whilst in residence at the refuge or extension houses;
- Educate women in the effects of domestic and family violence on children;
- Participate in an after-hours service (on-call for once every 2 weeks for 2 weeks);
- Assist with unit / house preparation.



## POSITION DESCRIPTION

Lutheran Community Care

### **Qualifications and Experience**

The incumbent will possess tertiary qualifications in social work, social or behavioural sciences and must be able to demonstrate significant experience working within community services, ideally domestic and family violence and/or the homelessness sector.

The incumbent will also be able to demonstrate experience developing case plans with woman and children who have experienced family and domestic violence. This position requires the incumbent to work autonomously and show initiative when required.

This position requires maintenance of a positive Working with Children (Blue Card) check and current Australian Driver's License.

The incumbent will be required to provide medical information relevant to this position by submitting to a pre-employment medical and be deemed fit by LCC Chief Medical Officer.

NOTE: This job description is not intended to be all-inclusive. Employee may perform other related duties to meet the ongoing needs of the organisation.
--