

Position:	Support Worker	Service:	Graceville Centre
Department:	Community Services	Updated:	November 2017
Conditions:	Social Community Home Care and Disability Services Industry Award 2010 Social and Community Services Employee Level 2		

Purpose of the role

To support and empower clients living with a disability to live in the least restrictive environment, have access to the community and to live in the residence of their choice, while maintaining their quality of life and to become more independent through strengths based service delivery.

Operating Environment

This position is located in Nambour in the Graceville Centre of Lutheran Services, a respected not-for-profit organisation providing services in the fields of aged care, disability, family support, youth support and chaplaincy in Queensland.

Reporting relationships

The Support Worker reports to the Team Leader.

Major responsibilities

Within the policies established by Lutheran Services and working in collaboration with relevant managers and employees, the occupant of this position will:

- Provide support (in conjunction with the Case Manager) to clients living with a disability in the development, implementation and review of the Individual Support Plan and Future Goal Plan;
- Empower clients living with a disability to live in the least restrictive environment and to access community activities;
- Assist and support clients living with a disability to maintain their health and well being including undertaking personal care;
- Promote and role model positive behaviours, learning experiences and skills development for clients;
- Communicate effectively and professionally with all relevant stakeholders;
- Complete, maintain and store documentation in a confidential manner; and
- Undertake other duties as required to meet operational needs.

Qualifications and experience

Incumbent will possess relevant qualifications in human service delivery and/or equivalent experience supporting individuals living with a disability. Possession of a current Australian driver's license and compliance with the *Disability Services Act 2006* screening requirements for non-government services providers are essential. The Incumbent will also possess a Senior First Aid certificate.

The incumbent will be required to provide medical information relevant to this position by submitting to a pre-employment medical and be deemed fit by Lutheran Services Chief Medical Officer.

NOTE: This job description is not intended to be all-inclusive. Employee may perform other related duties to meet the ongoing needs of the organisation.