

Position	Lifestyle and Creative Programs Facilitator
Date effective	March 2018
Conditions	Lutheran Services (Qld) Aged Care Enterprise Agreement 2017

Who we are:

Lutheran Services is a respected not-for-profit organisation providing services in the fields of aged care, disability, family support, youth support and chaplaincy in Queensland. Lutheran Services provides quality and contemporary support and accommodation for older people, youth and their families, people living with disability or mental illness, and families experiencing domestic violence and hardship.

Our philosophy and vision

Lutheran Services exists to serve. Delivering the best in service, care and accommodation while making a meaningful contribution to communities is at the core of what we do.

Our values

- Offering grace and hope
- Delivering faithful service
- Respecting the dignity of the people we serve
- Fostering a committed and innovative culture
- Securing a sustainable future

Purpose of the role

The role exists:

- To enable residents to participate in activities that are meaningful to them, with the aim of maintaining and/or increasing their quality of life.
- To enable residents to pursue existing interests as well as explore new options.
- To support the development of an atmosphere and environment in which collaboration, creativity and joy are an intrinsic part of the service.

Reporting relationships

The person in this role reports to the Creative Programs and Volunteer Coordinator.

Qualifications/Experience

The qualifications required for this role are either:

- A degree or certificate IV in a Leisure & Lifestyle related area of study; and/or
- A degree or certificate IV in another area of study which provides the individual with an understanding of human behaviour, relationships and/or the ageing process.

The incumbent is required to:

- Have well developed skills in group facilitation as well as the capacity to work one-on-one with clients.
- Have the ability to motivate and inspire others;
- Be open to and actively contribute to change.
- Have excellent communication skills, both verbal and written.
- Bring an innovative approach to providing tailored and meaningful activities for residents.

- Be able to establish and maintain strong links with others, including a strong commitment to volunteers and volunteer programs.

The incumbent will be expected to have an interest and skills in one or more areas of program activities such as creative writing, storytelling, music, visual arts, outdoor recreational activities, dance, gardening or similar. High level skills in one or more of these areas will be especially well regarded.

The incumbent must have a genuine interest in people and capacity to establish positive interactions with older people.

Legislative/policy requirements

All employees must have a current National Police check and will be required to provide proof of working rights. The incumbent will be required to provide medical information relevant to this position by submitting to a pre-employment medical and be deemed fit by Lutheran Services Chief Medical Officer.

Roles and responsibilities

Within the policies established by Lutheran Services and working in collaboration with relevant managers and employees, the occupant of this position will:

- opportunities for engagement by –
 - Supporting the assessment of residents' interests, social /cultural history, emotional and spiritual needs
 - Developing and facilitating individual and group activities that engage with residents' interests and desires;
 - Supporting and empowering residents to use and develop their skills and abilities;
 - Evaluating the effectiveness of programs and making changes and improvements as appropriate;
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- Work with their supervisor to:
 - Generate opportunities for lifestyle and creative skills development that promote and encourage wider involvement in activities by employees, volunteers and the community;
 - Determine the need for volunteers and identify new volunteer opportunities and projects;
 - Explore volunteer motivations and passions and identify opportunities for the development of roles that are both meaningful to the service as well as the volunteer;
 - Support the celebration and recognition of volunteers;
 - Build a sense of community and establish connections within the service as well as with the wider community;
- Work in a way that is always safe;
- Maintain records sufficient to support effective service delivery and to meet accreditation requirements.

<p>NOTE: This position statement is not intended to be all-inclusive. Employees may perform other related duties as negotiated to meet the ongoing needs of the organisation.</p>
