



## NDIS Social Support Worker Job Description

Area:	All Miwatj Health East Arnhem Region
Job Title:	NDIS Social Support worker
Classification:	CW1
Salary:	\$53,049 - \$57,578 per annum + Super depending on experience and skills
Work Type:	Full Time; Fixed term through to 30/06/2022
Department:	NDIS
Location:	Galiwin'ku
Reports to:	NDIS Community Connector Team Leader
Direct Reports:	Nil
Employment Conditions:	Miwatj Health Aboriginal Corporation EA 2018

### OUR VALUES

**We Believe. We Invest.**

1. We believe...and we invest
2. We respect...and we trust
3. We contribute...and we learn
4. We stand strong...and we last  
(And we do it **together, always**).

### Primary Objective

As part of the National Disability Insurance Scheme (NDIS) team, you will provide social supports for clients across a range of social determinant issues in Galiwin'ku.

### Reporting Relationships

This role reports to the NDIS Community Connector Team Leader with support from the NDIS Operations Manager.

### Key Responsibilities

- Provide individual (1:1) support to clients to navigate the social services in their community
- Provider capacity building group support to clients who require social services education
- Facilitate family meetings to provide mediation, crisis intervention and education
- Undertake prevention and early intervention activities to at-risk clients
- Provide cultural brokerage to clients who require support to navigate complex social systems
- Provide outreach service delivery, community education and assist other agencies in their work with Yolngu clients.
- Help Yolngu communities to find strong solutions to problems using a both-ways approach.
- Provide community and client updates daily to Team Leader
- Highlight any concerning events or incidents that may affect the wellbeing of clients and families
- Be involved in team discussions and creating appropriate resources in language to present to communities.
- Work in a team environment.
- Participate in training and learning activities.

**Qualifications/Professional registration/other requirements**

- Northern Territory Driver's License
- Northern Territory Working With Children Clearance
- NDIS Worker Screening

**Selection Criteria****Essential minimum requirements**

- Willingness to participate in formal training relevant to the NDIS program.
- Ability to communicate confidently in a group environment, including mediating family meetings.
- Ability to speak an Aboriginal language from the Miwatj region and knowledge of the region's traditional kinship systems.
- Willingness to participate in literacy and numeracy training if required.
- Personal qualities that contribute to the success of the NDIS Programs, including reliability, motivation and commitment.

**Desirable**

- Demonstrated compassion and understanding of the challenges and issues faced by indigenous communities.
- Senior First Aid Certificate or the ability to obtain
- Previous experience with working with social and emotional wellbeing issues affecting Aboriginal people in a remote community context.
- Demonstrated understanding of community based interventions for reducing alcohol and drug related harm

**Delegation Authority / Other Functions****ONLY IF APPLICABLE**

Delegations are attached to positions rather than occupants of positions. Delegations are to be exercised within the framework of MHAC policies and guidelines. Tables of delegates and delegations will be accessible on MHAC's internal information systems, together with associated policies.

If a delegate is found to have exercised a delegation improperly, he or she may be subject to discipline and the delegation(s) revoked.

The applicant will be required to hold a current Working with Children Clearance notice and undergo a criminal history check. A criminal history will not exclude an applicant from this position unless it is a relevant criminal history.

**Acceptance of Responsibilities**

I have read the requirements and responsibilities outlined in this position description, MHAC Code of Conduct and Employment Terms and Conditions and agree to meet and adhere to these and have my performance monitored and evaluated in relation to my performance in the role as detailed throughout this document.

Name:		
	(Employee)	(Manager)
Signed:		
Date:		

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