

Puntukurnu Aboriginal Medical Service Job Description Form (JDF)

Position Title:	Human Resources Administrator
Reporting To:	Operations Manager
Award:	Aboriginal Community Controlled Health Services Award 2020 (Cth)
Award Classification:	Administrative Grade 2
Hours:	0.6 FTE 45 Hours per Fortnight
Direct Reports:	Nil
Effective Date :	14 th May 2020
Review Date:	14 th May 2021

Position Overview

The Human Resources (HR) Administrator will report to and is directly accountable to the Operations Manager. The HR Administrator is responsible for providing a broad range of administrative support in areas such as, recruitment and selection; training and development; record keeping and compliance; employee inductions and exits; employee relations' and the review and development of organisational HR related policy and procedures.

The HR Administrator will work closely with the HR Advisor and is primarily responsible for maintaining a highly organised, efficient and confidential human resources database, including all personnel records and files.

Position Responsibilities

- Assist with all recruitment and selection related administration including advertising, managing recruitment inbox, scheduling interviews and liaising with applicants.
- Co-ordinate and manage on-boarding and off-boarding processes for employees, contractors and temporary staff including assisting with inductions where needed.
- Assist with monitoring and tracking of completion of activities such as induction programs and probation reviews, and undertake administration related to cyclical people activities such performance reviews.
- Co-ordinate processes, documents and records for employee movements and changes including producing and updating organisational charts.
- Prepare employment contracts, letters, new employee packs, induction packs, and other HR documents and correspondence.
- Co-ordinate training and development requirements, make course bookings, liaise with attendees and facilitators, and manage and track attendance.

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- Maintain all HR records, files, registers and databases, as well as HR forms and templates.
- Assist with the generation of HR reports and collate HR data to produce regular and ad-hoc HR metrics reporting, and complete compliance and any funding-related reporting
- Assist with the management of internal and external HR enquiries, respond to information requests and maintain information flows with all business areas regarding HR processes
- Assist in reviewing and developing HR documents, including job descriptions, induction materials and HR policies and procedures.
- Assist in undertaking HR safety and quality and compliance audits as required.
- Provide support and assistance to the HR Advisor in industrial relations matters, with the vision to learn and develop skills in the area.
- Contribute to the delivery of HR projects and programs and perform miscellaneous clerical functions and special projects as assigned.
- Other duties as relevant to the positions and as directed.

The occupant of this position will be expected to comply with and demonstrate a positive commitment to the highest level of achievement in Equal Employment Opportunity, Work Health & Safety, Code of Conduct, Quality Improvement, Performance Management, Client Focus and Confidentiality throughout the course of their duties.

General Responsibilities

- Demonstrate a strong commitment to uphold and contribute to the organisation's mission, objectives and values.
- 2. Comply with all organisational policies and procedures.
- 3. Support and promote teamwork through open communication, collaboration and contribute to a positive workplace culture.
- 4. Attend and participate in professional development activities including workshops and training as required.
- 5. Actively participate in continual quality improvement and the organisation's quality management system.
- 6. Comply with all applicable legislation including duty of care laws, professional standards, anti-discrimination, bullying and sexual harassment legislation
- 7. Attend and participate in Employee Development Days.
- 8. Participate and comply with all Work Health & Safety responsibilities as per the *Occupational Health and Safety Act 1984* (WA).
- 9. Identify and assist to reduce Work Health & Safety hazards and risks.
- 10. Follow the reasonable direction of Work Health & Safety representatives.

SELECTION CRITERIA

ESSENTIAL:

- Experience in general administration, reporting and document management, preferably within a HR function.
- Strong administration and written communication skills with excellent attention to detail and passion for delivering work to a high standard.

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- Demonstrated effectiveness in contributing to a small team, including the capacity to review and improve workplace practices.
- Proven team oriented approach to work, with demonstrated ability to work collaboratively and co-ordinate information flows within teams and with other business areas.
- Well-developed communication and interpersonal skills and the ability to interact positively with a wide variety of stakeholders with the confidentiality, professionalism and discretion required in a HR function.
- Demonstrated drive and initiative, with a proactive approach to work and willingness to undertake tasks outside of core requirements.
- Good analytical and problem solving abilities.
- Good keyboard skills and demonstrate proficiency in the use of business technology and desktop applications; including the use of Microsoft office packages and internet database packages.

DESIRABLE:

- The person is of Aboriginal and/or Torres Strait Islander descent and is acknowledged as such by their community.
- Understanding the challenges and issues including social determinants affecting Aboriginal people's health in contemporary Australian society.
- Tertiary qualification in Human Resource Management, or working towards qualification.

APPOINTMENT FACTORS

Location:	Accommodation:
Based in Newman.	Nil
Allowances/Conditions:	Specialised Equipment Operated:

ACKNOWLEDGEMENT

As occupant of the position I have noted the statement of duties and responsibilities and other requirements as detailed in this document.

Name	Signature	Date Appointed	Date

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