

# POSITION DESCRIPTION



Position	Physiotherapist
Division	Primary Care Services
Classification	Grade 1 (VA3-AF13) depending on qualifications and experience
Enterprise Agreement	Allied Health Professionals (Victorian Public Health Sector) Single Interest Enterprise Agreement 2021-2026
Reports To	Allied Health Manager
Direct Supervision Of	Allied Health Assistants

Approved	Director, Primary Care Services	Approval Date	May 2023
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<p><b>PRIMARY OBJECTIVE (or purpose):</b></p> <p>You are responsible for delivering safe and effective personal care and clinical care, in accordance with the consumer's needs, goals and preferences to optimise their health and well-being.</p> <p>You practice and deliver physiotherapy across the acute, subacute, outpatient, aged care, and community based settings within Portland District Health.</p> <p>You support the development of clinical skills in staff placed under your responsibility.</p> <p>You contribute to the quality, safety and risk management programs for the clinical unit/department</p> <p>You contribute to an environment that is conducive to deliver the four quality goals which are focused on putting the consumer first in everything we do. This is '<b>PDH Care</b>'; the <b>CARE</b> we want our consumers to experience, and that we want to deliver, every single day.</p> <p>You practice, and model the practice of physiotherapy, to staff in the unit/department, according to the standards prescribed by the <a href="#">Physiotherapy Board of Australia Professional Codes and Guidelines</a></p>
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<b>PORTLAND DISTRICT HEALTH VISION: OUR COMMUNITY, YOUR HEALTH</b>	
<b>VALUES</b>	
Wisdom	We use knowledge, experience and understanding to make the decisions that matter
Compassion	We care about people – their safety matters above all else. Every person's need is different and is respected. Our service quality is second to none.
Courage	We are fearless and courageous in making things happen, embracing opportunities and creating solutions.
<b>PDH CARE GOALS</b>	
<b>Person-centred</b>	People's values, beliefs and specific needs and circumstances guide the delivery of care and organisational planning.
<b>Safe</b>	Avoidable harm is eliminated.
<b>Effective</b>	The right care is delivered in the right way, at the right time with the right outcomes.
<b>Connected</b>	Staff and consumers work together to achieve shared goals; people experience service and support continuity as they move through the service system.

<b>KEY ACCOUNTABILITIES</b>
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Key results Area	Key Activities	Performance Measures
Clinical Leadership	<ul style="list-style-type: none"> <li>• Provide and demonstrate quality clinical knowledge and direction to ensure that clinical standards, policies and procedures promote person centred care, effective, connected and safe care (PDH CARE)</li> <li>• Continuously review and evaluate the delivery of best practice, evidence based clinical care, and in physiotherapy area of practice.</li> <li>• Contribute physiotherapy staff input and provide speciality knowledge into decisions affecting clinical practice and workflow within the department and across the directorate.</li> <li>• Foster innovation in practice that contributes to a high level of satisfaction for your team and delivers quality care</li> <li>• Support the team through the change process by using positive communication</li> <li>• Display an ability to analyse situations and make appropriate decisions in a timely manner to ensure the needs of consumer, staff and the organisation are met</li> <li>• Develop and maintain sound relationships with the multidisciplinary team to ensure best possible team work and person centred care delivery to consumers</li> </ul>	<ul style="list-style-type: none"> <li>• Compliance with National Safety and Quality Standards</li> <li>• Compliance with Aged Care Quality Standards</li> <li>• Achievement of current PDH Strategic Plan and Operational Plan</li> <li>• Compliance with PDH Clinical Capability Framework and PDH CARE</li> <li>• Minutes of regular meetings</li> <li>• Quality Improvement register</li> <li>• Achievement of Annual performance development plan</li> <li>• Staff satisfaction</li> </ul>
Resource Management	<ul style="list-style-type: none"> <li>• Monitor requirements to ensure effective unit/department service delivery and alignment with PDH's operational requirements</li> <li>• Support orientation of staff into the department/unit to ensure provision of a high quality service that meets the needs of the consumers, and promotes staff satisfaction and retention</li> <li>• Support cost effective and efficient approaches to managing resources</li> <li>• Ensure there is appropriate equipment available for care provision and staff are trained in the safe use of this equipment</li> </ul>	<ul style="list-style-type: none"> <li>• Participation in PDH budget development process to ensure unit/department resource needs are planned</li> <li>• Funding claims are lodged in a timely manner (if applicable)</li> </ul>
Consumer Care	<ul style="list-style-type: none"> <li>• Uses consumer feedback to inform the delivery of person centred care and the design of programs or services</li> <li>• Contribute to consumer assessment and care planning, processes and documentation</li> <li>• Ensure active involvement in the provision of person centred care, effective, connected and safe care according to PDH guidelines and practices (PDH CARE)</li> </ul>	<ul style="list-style-type: none"> <li>• Compliance with National Safety and Quality Standards</li> <li>• Compliance with Aged Care Quality Standards</li> <li>• Compliance with PDH Clinical Capability Framework and PDH CARE</li> </ul>

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	<ul style="list-style-type: none"> <li>• Ensure confidentiality and privacy are maintained</li> <li>• Ensure conversations and language is appropriate and respectful of consumers to achieve professional, organisational, legal and ethical requirements</li> </ul>	<ul style="list-style-type: none"> <li>• 100% of all patient care have plans developed and implemented</li> </ul>
Leadership and team work	<ul style="list-style-type: none"> <li>• Ensure the vision, mission and values of the organisation are understood and integrated into daily practice</li> <li>• Demonstrate a professional responsibility for work performed by staff placed under your responsibility</li> <li>• Develop and maintain positive working relationships with members of PDH staff</li> <li>• Model performance standards, provide feedback and coaching and take corrective action with staff placed under your responsibility</li> <li>• Promote PDH in a positive and supportive way to ensure consumer confidence</li> <li>• Demonstrate agreed behaviours and communicate effectively whilst engaging with the multidisciplinary team</li> <li>• Role model a professional approach to education, interpersonal relationships, teamwork and communication for department/unit staff</li> </ul>	<ul style="list-style-type: none"> <li>• Participation in annual staff appraisal</li> <li>• Staff satisfaction</li> <li>• Continual Professional Development in specialty area of practice is achieved annually</li> <li>• 100% Compliance with mandatory competencies</li> <li>• Achieve CPD annually</li> </ul>
Professional Development and Scope of Practice	<ul style="list-style-type: none"> <li>• Demonstrate continual professional development and learning to improve ability to improve consumer focused care standards in unit/department</li> <li>• Understand the application, and practice in accordance with, the relevant health care or industry standards</li> <li>• Maintain annual registration requirements and continuing professional development (CPD) standards outlined by Physiotherapy Board through participation in relevant educational programs</li> <li>• Maintain relevant credentialing or clinical competencies for physiotherapy practice</li> <li>• Complete mandatory training and education</li> </ul>	<ul style="list-style-type: none"> <li>• Continual Professional Development is achieved annually</li> <li>• 100% Compliance with mandatory competencies</li> <li>• 100% Compliance with credentialing and/or clinical competencies for specialist area of practice</li> </ul>
Quality and Safety	<ul style="list-style-type: none"> <li>• Actively leads in an assigned portfolio or quality work in consultation with the Primary Care team</li> <li>• Work collaboratively with the Quality Team to implement improvement plans</li> <li>• Conduct audits as required and contribute to the development and implementation of actions to address deficits</li> </ul>	<ul style="list-style-type: none"> <li>• Adherence to relevant health care or industry standards.</li> <li>• Completes relevant audits and initiates actions</li> <li>• Contribution to Quality Improvement/Progress reports</li> <li>• Demonstrated use of the incident management system</li> </ul>

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	<ul style="list-style-type: none"> <li>• Contribute to quality improvement activities within the department, in accordance with PDH policies to ensuring a high level of work quality</li> <li>• Maintain a safe and high quality environment at all times in accordance with PDH policies</li> <li>• Reports all incidents through Riskman</li> <li>• Ensuring staff follow PDH Infection Control policies, procedures and guidelines</li> </ul>	
Information Management	<ul style="list-style-type: none"> <li>• Monitors own day to day performance against operational targets and strategic goals</li> <li>• Displays and promotes correct documentation techniques and initiates regular documentation auditing to ensure legal, professional and organisational standards are met and maintained.</li> <li>• Abide by the PDH's requirements pertaining to appropriate Information Security and Information Management regulations and report an accidental or malicious breach of these regulations to the appropriate department.</li> <li>• Ensure consumer information is accurate and only released in line with the Health Records Act requirements</li> <li>• Actively leads exploration of emerging technologies and investigates adoption into allied health practice.</li> </ul>	<ul style="list-style-type: none"> <li>• Achieves funded activity and reporting requirements</li> <li>• Documented and reports on audits</li> <li>• Ensures all information management meets the legislative requirements and organisational standards</li> </ul>
Occupational Health and Safety	<ul style="list-style-type: none"> <li>• Is familiar with and ensure that all appropriate actions are taken to implement OH&amp;S policy and procedures and that legislative requirements are met within the service</li> <li>• Report any incidents or potential hazards in accordance with PDH policies and procedures including effective reporting via Riskman</li> <li>• Assist in the planning, development and implementation of OH&amp;S measures</li> <li>• Demonstrate a commitment to health and safety in line with PDH's OHS policies, procedures, training requirements and legislative/regulatory requirements, driving a high standard for others to follow</li> <li>• Investigate OHS incidents and hazards involving direct reports and implements controls to reduce future risk</li> </ul>	<ul style="list-style-type: none"> <li>• Participation in team meetings where key OH&amp;S issues are discussed and resolved</li> <li>• Evidence of hazard and incident reporting using Riskman</li> <li>• Maintains compliance with mandatory OHS training requirements for both self and team</li> </ul>

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	<ul style="list-style-type: none"> <li>• Support the Injury Management and Return to Work process for any direct reports who sustain a work related injury or illness</li> <li>• Perform the role of area/department emergency warden if designated as the area/department person in charge</li> <li>• Knows what to do in an emergency relevant to role</li> </ul>	
<b>OTHER DUTIES</b>		
	<ul style="list-style-type: none"> <li>• Exhibits a commitment to PDH Values including team based above and below behaviours</li> <li>• Undertake special projects or reports as reasonably required on a wide range of issues</li> <li>• Practice in accordance with the relevant health care or industry standards</li> <li>• Complies with family violence and Child Safe legislative requirements and related PDH procedures.</li> <li>• Comply with all relevant PDH policies and procedures</li> <li>• Perform all other duties as directed within the limits of skill, competence and training to maximise flexibility and effectiveness</li> </ul>	<ul style="list-style-type: none"> <li>• PDH values modelled at all times</li> <li>• Demonstrated use of incident management system</li> <li>• Adherence to applicable health care or industry standards</li> <li>• Demonstrated completion of mandatory training</li> <li>• Adherence with PDH policy and procedures</li> </ul>



KEY SELECTION CRITERIA – SPECIALIST KNOWLEDGE
<p><u>QUALIFICATIONS -</u></p> <p>ESSENTIAL:</p> <ul style="list-style-type: none"> <li>Physiotherapist with Australian Health Practitioners Regulation Agency, and holds a current registration</li> </ul> <p>DESIRABLE:</p> <ul style="list-style-type: none"> <li>Working towards a Post Graduate clinical qualification(s) in speciality area of practice</li> </ul> <p><u>EXPERIENCE and/or SPECIALIST KNOWLEDGE -</u></p> <p>ESSENTIAL:</p> <ul style="list-style-type: none"> <li>Significant level of clinical knowledge, skills and leadership experience in physiotherapy.</li> <li>Demonstrated sound clinical assessment and analysis skills and knowledge, and ability to implement indicated treatments for individuals and groups.</li> <li>Demonstrated sound communication skills, written and verbal</li> <li>Understanding of relevant accreditation and funding systems, and demonstrated ability to manage continuous improvement portfolio</li> <li>Demonstrated computer literacy, including ability to access and utilise organisational IT systems and emerging technologies which are relevant to the completion of clinical care.</li> <li>Demonstrated understanding of the needs, issues and sensitivities of people from diverse backgrounds.</li> <li>Understanding of opportunities and challenges associated with providing rural health care services.</li> </ul> <p><u>OTHER REQUIREMENTS -</u></p> <p>Certificates, licences and registrations:</p> <ul style="list-style-type: none"> <li>Current valid 'C' class Victorian driver's licence</li> <li>Current employee police check</li> <li>Current employee Working with Children's check.</li> <li>Current registration as a Physiotherapist with AHPRA</li> </ul> <p>Other requirements</p> <ul style="list-style-type: none"> <li>Current evidence of immunisation history and / or serology results</li> </ul>

*This position description is intended to describe the general nature and level of work that is to be performed by the person appointed to the role. It is not intended to be an exhaustive list of all responsibilities, duties and skills required. Any elements of this document may be changed at Portland District Health's discretion and activities may be added, removed or amended at any time.*

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**Acknowledgement:**

I acknowledge that I have received a copy of this position description and understand the requirements of this position. I agree to work in accordance with this position description

As the incumbent of this position, I confirm I have read the job demands checklist as attached, understand its content, and agree to work in accordance with the requirements of this position

I accept that the position description as stated above may need amending and updating periodically due to changes in responsibilities and organisational requirements. Changes to the position description will be consistent with the purpose for which the position was established.

EMPLOYEE NAME:		
EMPLOYEES SIGNATURE:		DATE:
MANAGER'S NAME:		
MANAGER'S SIGNATURE:		DATE:

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## JOB DEMANDS

Frequency definitions		
I	= Infrequent	Activity may be required very infrequently
O	= Occasional	Activity required occasionally, not necessarily all shifts
F	= Frequent	Activity required most shifts, up to 50% of the time
C	= Constant	Activity that exists for the majority of each shift and may involve repetitive move for prolonged periods
N/A	= Not Applicable	Activity not performed

Aspects of normal workplace		Frequency				
Physical Demands						
Demands	Description	I	O	F	C	N/A
Sitting	Remain seated to perform tasks			✓		
Standing	Remain standing to perform tasks			✓		
Walking	Periods of walking required to perform tasks			✓		
Bending	Forward bending from waist to perform tasks			✓		
Kneeling	Remain in a kneeling position to perform tasks		✓			
Lifting/Carrying	Light lifting and carrying		✓			
	Moderate lifting and carrying	✓				
	Assisted lifting (mechanical, equipment, person assist)	✓				
Climbing/Working at heights	Ascending and descending ladders, stools, scaffolding					✓
Pushing/Pulling	Moving objects (eg: trolleys, beds, wheelchairs, diagnostic equipment, cleaning equipment)	✓				
Reaching	Arms fully extended forward or raised above shoulder to perform tasks		✓			
Crouching	Adopting a crouching posture to perform tasks		✓			
Foot movement	Use of leg and/or foot to operate equipment (or machinery)	✓				
Head postures	Holding head in a position other than neutral (facing forward) to perform tasks			✓		
Fingers/Hand/Arm movement	Repetitive movements of fingers, hands and arms (eg: computer keyboard, computer mouse, touch screens)			✓		
Grasping/Fine manipulation	Gripping, holding, clasping with fingers or hands				✓	
Driving	Operating a motor powered vehicle (eg: use of hospital cars to undertake duties, making deliveries, ride on mower, forklift, bus etc.)	✓				



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Aspects of normal workplace		Frequency				
Psychosocial Demands						
Demands	Description	I	O	F	C	N/A
Shift work	Rotation of shifts on a rostered basis including day, afternoon or night					✓
Distressed people	Highly emotional people crying, upset, unhappy (eg: emergency or grief situations)		✓			
Aggressive/Unpredictable people	Raised voices, yelling, swearing and arguing (eg: people affected by drugs or alcohol, dementia, mental illness)		✓			
Exposure to distressing situations	(eg: Child abuse, delivering bad news, viewing extreme injuries, viewing deceased)		✓			
Environmental demands						
Gases	Working with explosive or flammable gases requiring precautionary measures					✓
Liquids	Working with corrosive, toxic or poisonous liquids or chemicals requiring PPE					✓
Noise	Prolonged and frequent periods of background noise levels which necessitates people raising their voices to be heard					✓
Biological hazards	Exposure to body fluids, bacteria, infectious diseases requiring PPE					✓
Cytotoxic hazards	Handling and/or preparation of cytotoxic materials					✓
Radiation						✓