# **ROLE DESCRIPTION**

# **Trainee Wastewater Treatment Operations**

Directorate	Community Service Delivery	
Unit	Water and Sewer	
Reporting to	Team Leader Wastewater Treatment Operations	
Position Number	101461	
Band	1/3	
Grade	4	
Date of Review	January 23	

#### **Council Overview**

The Richmond Valley LGA is the base of the Northern Rivers region of NSW, extending from the coastline of Evans Head to the foothills of the Great Dividing Range. We have rolling hills, beautiful beaches, state forests, national parks, Crown lands and nature reserves.

We are proud to have won multiple awards for our culture including: Outstanding Employer of the Year by NSW Northern Business Chamber 2019, and Large Employer of the Year by Training NSW 2016, Best Tap Water in Australia 2022 and much more!

## **Our Values and Behaviours**

















Richmond Valley Council

# Primary purpose of the role

The primary purpose of this position is to assist in the operation and maintenance of Council's wastewater treatment plants to ensure compliance with regulations.

## **Key Accountabilities**

- Support day-to-day wastewater treatment plant operation and maintenance tasks in accordance with all safety, legislative and reporting requirements
- Assist in routine testing at the plants to regulatory and Council requirements and standards, and respond to wastewater quality issues with appropriate corrective actions.
- Assist in carrying out routine repairs and maintenance of water & sewer infrastructure, including general housekeeping, minor repairs, preventative maintenance, and if required, escalate repair/maintenance needs to senior team members
- Contribute to the improvements of Council's wastewater infrastructure that will facilitate better services or improve efficiency and reduce costs
- Contribute to a positive safety culture within the organisation through completion of required documentation, reporting incidents/hazards/near misses and contributing to team discussions

## **Key Challenges**

- Responding to a rapidly changing work environment and prioritising accordingly
- Working in changing environments, including open sewer systems and remaining aware of hazards to manage your safety and that of fellow team members
- Working in sewage environment
- Exposure to a range of outdoor and physical activities

# **Qualification Requirements**

#### **Essential**

- Higher School Certificate
- SafeWork Construction Induction Certificate (WHS White Card)
- Class C Driver Licence (includes P1 or P2)

# **Organisational Obligations**

- Adhere to Code of Conduct
- Council Policies and Procedures
- WHS Obligations and Responsibilities

## Traineeship

#### **Duration**

Two years

#### Course

NWP30222 - Certificate III Water Industry Operations

## **Study Time**

On-the-job training

3 hours study time per week

## **Learning Outcomes**

- Monitor and operate wastewater treatment processes
- Participate in WHS hazard identification, risk assessment and risk control processes
- Understand the legislation that regulates wastewater treatment operations
- Apply the risk management principles of the water industry standards, guidelines and legislation
- Sample and test wastewater
- Perform laboratory testing
- Assess, implement and report on environmental procedures
- Work effectively in a team
- Operate and control odour removal processes

# **Key Relationships**

Who	Why			
Internal				
Team Leader Wastewater Treatment Operations	<ul> <li>✓ Receive training, instructions, advice and mentoring and report on progress</li> <li>✓ Contribute to discussions and report issues</li> </ul>			
Water Sewer Team	<ul> <li>✓ Contribute to continuous improvement initiatives</li> <li>✓ Contribute to team discussions, provide support and knowledge share across the team</li> </ul>			
External				
Stakeholders	✓ Communicate effectively and manage expectations			
Contractors	<ul> <li>✓ Ensure compliance with site requirements</li> <li>✓ Communicate effectively to ensure safe operations and efficient outcomes</li> </ul>			

## **Role Dimensions**

## **Decision Making**

The role is accountable for the autonomous delivery of regularly occurring tasks, receiving general guidance from their leader. It is also accountable for the delivery of reasonable tasks assigned by their leader within timeframes and meeting expectations of quality and outcomes.

Problems are solved by applying standards, established practices and procedures, or operating instructions.

#### **Direct Reports**

None

#### **Financial Delegation**

None

#### **Leaseback Motor Vehicle**

None

#### **Technology**

Mobile Phone and Laptop

## **Emergency Warden Responsibilities**

None

## **Immunisation Requirements**

Activities of this position could involve exposure to Hepatitis A and B or Q Fever, vaccination against these hazards or proof of immunity is required.

#### **On-Call**

None

#### **Allowances**

Level 1 Adverse Working Conditions

# Capabilities

Below is the full list of capabilities and the level required for this position. View more details of the <a href="https://capability.lgnsw.org.au/">https://capability.lgnsw.org.au/</a>

Local Government Capability Framework				
Capability Group	Capability Name	Level		
<b>€</b> ®	Manage Self	Foundational		
	Display Resilience and Adaptability	Foundational		
	Act with Integrity	Foundational		
Personal Attributes	Demonstrate Accountability	Foundational		
Relationships	Communicate and Engage	Foundational		
	Community and Customer Focus	Foundational		
	Work Collaboratively	Foundational		
	Influence and Negotiate	Foundational		
	Plan and Prioritise	Foundational		
	Think and Solve Problems	Foundational		
	Create and Innovate	Foundational		
Results	Deliver Results	Foundational		
©	Finance	Foundational		
	Assets and Tools	Foundational		
	Technology and Information	Foundational		
Resources	Procurement and Contracts	Foundational		

# **Focus Capabilities**

The focus capabilities for the position are those judged to be most important.

Local Government Capability Framework				
Capability	Level	Behavioural Indicators		
Personal Attributes Demonstrate Accountability	Foundational	<ul> <li>Takes responsibility for own actions</li> <li>Completes tasks he/she has agreed to on time</li> <li>Is aware of the decisions that need to be referred to a manager or supervisor and acts accordingly</li> <li>Takes care of own and others' safety and wellbeing by following safe work practices</li> <li>Identifies and speaks up about risks in the workplace</li> </ul>		
<b>Relationships</b> Work Collaboratively	Foundational	<ul> <li>Keeps team and supervisor informed of what he/she is working on</li> <li>Shares knowledge and information with team members and other staff</li> <li>Offers to help colleagues and takes on additional tasks when workloads are high</li> <li>Is aware of the wellbeing of co-workers and provides support as appropriate</li> <li>Is open to input from people with different experiences, perspectives and beliefs</li> </ul>		
<b>Results</b> Plan and Prioritise	Foundational	<ul> <li>Understands team objectives and own contribution</li> <li>Plans and organises own work tasks</li> <li>Asks when unsure about the relative priority of allocated tasks</li> <li>Manages time appropriately and re-prioritises as required</li> <li>Identifies and informs supervisor of issues that may impact on completion of tasks</li> </ul>		
<b>Resources</b> Technology and Information	Foundational	<ul> <li>Shows confidence in using the technology required in the role</li> <li>Uses technology appropriately, in line with acceptable use policies</li> <li>Completes work tasks in line with records, information and knowledge management policies</li> </ul>		

# Acknowledgement

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