

Early Education Centre Director

POSITION PROFILE

	Shire Services		Full time,
Division		Status	permanent
	Children's Services		
Unit		Salary Grade	
	Quality Practice Manager		December 2022
Reports to	Children's Services Manager	Reviewed	

STRATEGIC INTENT

Grow and deliver a range of high quality Children's Services that meet the needs of the community ensuring equity of access, while maintaining financial sustainability as a business unit within Council.

POSITION PURPOSE

Educational Program and Practice

A quality early learning program is implemented for individuals and groups to extend all children's education whilst in attendance.

Teaching practices at the centre reflect contemporary research and best practice.

Children's Health and Safety

To ensure the wellbeing and safety of all children within the centre, ensuring children are protected and their rights are upheld at all times.

Physical Environment

Ensuring that the physical environment provided to children is safe and secure, whilst providing a stimulating play-based environment to promote and encourage learning and development.

Staffing Arrangements

To communicate effectively and ethically with members of the team and share knowledge to ensure contemporary research based practices are occurring that meet legislative requirements.

Relationships with Children

To ensure that all children are provided with a warm, welcoming and nurturing environment and supported in their relationships with educators, themselves and other children.

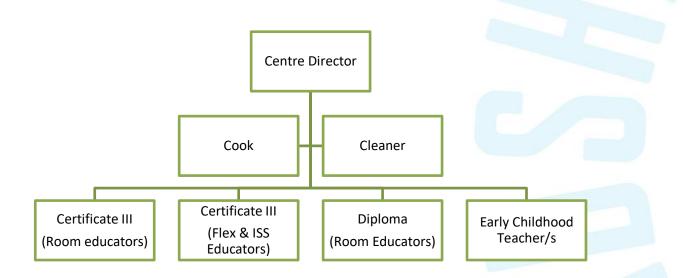
Collaborative partnerships with families and communities

To liaise with communities and families to advocate for and promote early education and care ensuring a collaborative approach to educating children.

Leadership and Service Management

To lead, guide and support educators at the centre with critical reflection on the practices of the centre and guide the development of a Quality Improvement Plan.

STRUCTURE



POSITION OUTCOMES AND ACCOUNTABILITIES

OUTCOME TO BE DELIVERED	PERFORMANCE STANDARD		
Work in accordance with regulatory requirements	3		
To work in accordance with the requirements of the Children (Education and Care Services National Law Application) Bill 2012, Education and Care Services National Regulations and the National Quality Standard for Early Education and Care.	The requirements under Children (Education and Care Services National Law Application) Bill 2012, Education and Care Services National Regulations and the National Quality Standard for Early Education and Care are maintained at all times.		
Working in accordance with the Code of Ethics of the Early Childhood Australia.	Knowledge of the Code of Ethics of the Early Childhood Australia is evident and is followed in everyday practice.		
Implement and uphold the service's philosophy in undertaking all other duties.	 Philosophy of the centre is upheld and taken into consideration regularly. 		
Working in accordance with the policies and associated procedures of Sutherland Shire Council.	All policies and associated procedures are followed in daily practice.		
Facilitate the implementation of contemporary, research based practices at the service.	 Practices at the centre are based on contemporary research and this is communicated to all educators. 		
Provide ongoing support and assistance to other staff in all areas of service operation.	 All educators at the services are supported in their roles. 		
Educational Program and Practice			
Oversee & guide the program of planning, implementing and evaluating which reflects the emerging skills, interests, developmental requirements of children & recognises social & cultural diversity	 Comprehensive developmental records are maintained for each child and records give evidence of progress in children's learning. Program provided reflects social and cultural diversity. Critical reflection of learning is undertaken. 		

OUTCOME TO BE DELIVERED	PERFORMANCE STANDARD
Ensure child development knowledge and the outcomes, principles and practices of the Early Years Learning Framework (EYLF) are integrated in the day to day programming/reflection of the services	 All aspects of curriculum have reflection of the outcomes, principles and practices identified in the Early Years Learning Framework
Ensure staff foster children's learning through modelling and the implementation of a play based learning environment responsive to children's interests, strengths and abilities.	 Interactions with children are consistent and positive, the environment is developmentally appropriate for all children. There is regular reflection with staff individually and as a group on the environment and activities provided to children
Implement the services statement of philosophy and ensure that it guides pedagogy and teaching decisions.	 Philosophy is upheld, and is considered when undertaking teaching decisions.
Take responsibility for developing, implementing and evaluating behaviour guidance programs for children when necessary. Provide ongoing support of staff in their work with children with behaviour challenges	 A positive collaborative approach in relation to behaviour guidance is utilised. Families and other agencies (where applicable) are met with and consulted regarding children's behaviour. A behaviour management plan is developed and reviewed in conjunction with families and other professionals (where applicable) Educators are provided with up to date knowledge and strategies in relation to behaviour guidance. All behaviour management plans are discussed with all Educators; strategies discussed to ensure consistency and are reflected upon regularly
Reflect upon the curriculum provided to children in relation to theories, best practice and current research, making changes as necessary.	 Evidence that all aspects of curriculum are reflected upon, theorists/best practice/current research is evident. Any changes made are recorded and evaluated.
Ensure that daily care routines, are used for opportunities for learning and are developed, implemented, maintained and followed.	Procedures are in place to ensure that the daily care routines of all children are followed, evidence that these procedures are completed consistently.
Design & oversee the implementation of Individual education plans (IEP) for children with additional needs Provide ongoing support of staff in their work with children with additional needs	 Funding and structural support is accessed for children attending the services with additional needs. Families & external agencies are engaged in the development of an IEP Clear goals, outcomes, timeframes & responsibilities documented Evaluation occurs quarterly
Conduct regular mentoring sessions with educators to guide their practice, knowledge and skills.	 Regular meetings are held and documented Staff report that they feel supported & they have developed professionally from the guidance provided
 Undertake the role of Educational Leader Implement and maintain a high quality program Promote and support educators in sourcing professional development and building capacity in relation to curriculum. Ensure educational programs provided to all children are equitable based on children's interests, developmentally appropriate and reflective of current best practice and theories. 	 Educational program is reflective of the curriculum frameworks Developmental records are maintained for each child and records give evidence of progress in children's learning Intentional teaching & reflective practices are evident Program reflects social & cultural diversity Interactions with children are consistent and positive, the environment is developmentally appropriate for all children.

OUTCOME TO BE DELIVERED	PERFORMANCE STANDARD
- Mentor and guide Educators in their development of their educational program.	 Evidence that all aspects of curriculum are reflected upon, theorists/best practice/current research is evident. Any changes made are recorded and evaluated Procedures are in place to ensure that the daily care routines of all children are followed, evidence that these procedures are completed consistently Staff report that they have extended their knowledge & skills in regards to programming & planning as a result of the mentoring provided.
Children's Health and Safety	
Ensure each child's health needs are supported	 All children's health requirements (i.e. medication, sleep, allergies) are supported and maintained.
Ensure the nutritional requirements for all children are met Ensure that children are safe and adequately supervised at all times	 Menus meet the standards required for nutrition Supervision policy and plan are implemented and followed at all times. Risk assessments are completed
Document and act upon potential risk	 Any risks to supervision are identified and communicated. Modifications are made to practices as required.
Take responsibility for the protection rights of children attending the centre. Ensure a high standard of hygiene & safe food handling is maintained in compliance with policies	 Children's safety and security are upheld and maintained at all times. Associated hygiene policies and procedures are maintained.
and procedures Ensure that accurate and detailed records of injury/accident/trauma and medication forms are kept. Support children's individual wellbeing and comfort in sleep, rest and relaxation. Undertake role as a mandatory reporter under child protection legislation	 Records are completed within required timeframes and kept in secure location and that confidentiality is maintained. Effective rest and relaxation times to meet all children's needs are implemented. Child protection concerns notified Understanding of the Council policy, Child Protection legislation & keep them safe guidelines is demonstrated Referrals made to support agencies
Physical Environment Ensure the services are ready for operation at the	■ Environments are set up
beginning of each day Maintain respect for the learning environments both indoors and outdoors, as this is viewed as the 'third	 Appropriate equipment, resources & food is available Learning environments are maintained, faulty equipment is disposed of.
teacher' Maintain supplies and equipment levels for all services	 Adequate materials and equipment is available Inventory for all equipment is maintained
Maintain a clean and safe work environment.	 Environment is clean and safe, WHS requirements are followed in the environment.
Conduct daily workplace inspections and participate in risk assessments as per policy requirements.	 Daily WHS checks are completed, Any required risk assessments are completed.
Assist the service to ensure environmental sustainability practices are embedded in all areas of the program.	 Services sustainability practices are implemented and embedded across the program.
Ensure physical activity is incorporated through the daily program Staffing Arrangements	 Munch & move is embedded within daily practice

OUTCOME TO BE DELIVERED	PERFORMANCE STANDARD
Complete all payroll requirements	 Authorise timesheets
	 Authorise leave & higher grade pay
Value staff skills & competencies	 Recognition of their strengths
	 Provide positive recognition for
	achievements
	 Nominate for awards, utilise opportunities
	for recognition through newsletters &
	articles
Active involvement in recruitment of staff	 Requisitions submitted as required
	 Applications are culled promptly
	 Involvement in the interview & selection
	process
Ensure an effective induction process is undertaken	Staff report satisfaction on their induction
for all staff	
Facilitate the resolution of conflicts	 Provide a mediating role to support staff in conflict resolution
	 Conflicts or problems are dealt with at an
	appropriate time & place using joint
	decision making wherever possible
Retain staff, maintain satisfaction & productivity	 Satisfaction is greater than 80%
,	 Staff retention is maintained & improved
	 Output is continuous & meets
	organisational needs & agreed unit
	outcomes
Assist in the maintenance of a harmonious work	 Collaborative partnership exists
environment through working collaboratively with	 Attendance and contributions in meetings
the management team, supervisors, Administration	and discussions
& staff	•
Coordinate staff rosters ensuring educator-to-child	 Ratios & qualifications are maintained
ratios and qualifications are adhered to	7
Facilitate a team approach and work with staff to	 Individual appraisals/goals, compliment unit
achieve services & unit's aims and goals.	goals and directions
	 Work collaboratively with other team
	members.
Respect and support staff by developing positive	 All communication is ethical and based on
and ethical channels of communication that are	respect and fairness.
based on principles of mutual respect, equity and	
fairness.	
Act as a role model for other educators	Practices reflect best practice at all times.
Relationships with Children	radios renot bot practice at all times.
Ensure that each child has a sense of belonging,	 Interactions with children are warm and
being and becoming	responsive at all times.
Ensure respectful, equitable and genuine	All children are treated equitably and fairly.
relationships with all children are conducted	- All Gilliateri are treated equitably and fally.
Ensure children are viewed and respected as	Children are engaged in the decision
competent, capable beings	making process.
Ensure each child's dignity and the rights of the	Interactions of staff demonstrate respect for
child are maintained at all times.	the rights of children
Ensure each child is supported to manage their own	The positive behaviour guidance policy is implemented and followed by all staff
behaviour and this is encouraged with behaviour	implemented and followed by all staff
guidance strategies.	nmunities
Collaborative Partnerships with Families and Con	
Liaise with and support families; respecting child	Communication is conducted with families
rearing practices and beliefs.	regarding their child/rens progress and
	requirements in a respectful and reciprocal
	manner, respecting the families' beliefs.
	 Referral pathways provided
	Support & strategies provided to assist
	parents in their role

OUTCOME TO BE DELIVERED	PERFORMANCE STANDARD
Provide effective service to Council customers, internal customers and the community	 Needs of customers are identified and confirmed with the customer
	 Customer needs are satisfied and actioned in accordance to timeframes set within the corporate policies
	 A calm & consistent approach is used in all customer dealings
Continually reflect on systems are consists	Positive image is presented Complainte are reflected upon corrective.
Continually reflect on customer service	 Complaints are reflected upon, corrective actions implemented & recorded within Council's CRMS system
	 Proactive approach taken to address survey responses (exit survey & customer
	surveys) Feedback is used to make changes to practice
	Reflective practice systems are well documented
	Customer satisfaction is greater than 80%
Create partnerships with families	 Systems are developed & monitored which ensure the establishment, implementation
	& evaluation of effective parent partnerships
	 Important information & notifications are
	provided to families through regular
	correspondence – emails, newsletters, face to face discussions
	 Family events are coordinated
	professionally
	Family involvement existsSystems are implemented to ensure
	families receive regular information about their child's day in the service
	 Guidance is provided to staff on improving partnerships with families & necessary adjustments are made to the services quality improvement plans
	 Practices reflect inclusiveness of diversity in the community
Promote the services to the community	 Implement marketing initiatives Promote the service professionally Contribute to promotional ideas Provide opportunities for families to view the service
	Facilitate orientation & enrolment sessions
Build links with Community service providers, government departments, industry partners, other internal services & FDC educators	 Network relations exist & are utilised to share information, build capacity, increase knowledge & skills Knowledgeable of referral pathways to support vulnerable children & families
	 Knowledgeable of referral pathways to support children with additional needs Collaborative arrangements exist between services
Leadership and Service Management	
Provide leadership , coordinate service operations & performance	 Service output reflects an established environment of motivation & staff development Self-performance & professional competence is continuously improved through engagement in a range of professional activities

OUTCOME TO BE DELIVERED	PERFORMANCE STANDARD
	 Awareness of industry change / issues & ensure staff are kept informed Positive role modelling & effective communication is demonstrated Councils Strategic goals and directions are
Represent Children's Services professionally	 accurately represented Active participant at industry forums Industry information conveyed to staff Professional liaison with all stakeholders
Manage the performance of individuals directly reporting to the role	 Performance appraisal completed annually & reflected upon at a minimum bi monthly Regular feedback provided, incorporating ways to progress forward Work plans developed & outcomes evaluated Key performance indicators are monitored & addressed as necessary, disciplinary action is initiated if required Staff report that they feel supported in their role
Identify & act on training needs & career development opportunities for individual staff & the team	 Training plans are developed annually for individuals & the team & utilised to guide nominations in consultation with the Professional Learning coordinator. Staff are given the opportunity to take on challenges through task variety & projects Team development opportunities are provided
Plan, allocate & monitor work projects for direct reports & take responsibility for & manage own work	 All projects & work tasks are completed within allocated timeframes Follow ups are undertaken if required & addressed if reoccurring Strategies to cope with unexpected demands or time constraints are developed
Facilitate, organise & attend meetings	Organisation and attendance at meetings Meetings are well prepared , convened professionally, documented, actions addressed & change initiated
Maintain confidentiality at all times	Understanding & commitment to confidentiality in all issues is consistently demonstrated
Demonstrate regular positive written and verbal communication with all stakeholders	 Communication is clear, concise, positive & facilitating Respect for others opinions & suggestions & effective listening skills are demonstrated Staff report that they feel informed & are given opportunities for engagement Communication systems are developed & implemented to manage recurrent communication to families, schools, entertainment providers etc
Take on the role of Nominated supervisor To work in accordance with the requirements of the Education and Care Services National Law and the Education and Care Services National Regulations	 The service maintains compliance with regulations & Standards Legislative requirements are acknowledged and adhered to at all times, demonstrating a complete understanding of and value for these Role of the nominated supervisors is fulfilled

OUTCOME TO BE DELIVERED	PERFORMANCE STANDARD
OCTOOME TO BE BELIVERED	 Notifications are provided to the Operations
	& Region Manager within the required
	timeframe & when necessary investigation
	is undertaken
Build the capacity of staff through:	 Staff report that they have increased their
- Coaching	knowledge, skills & confidence as a result
- Training provision	of the support & guidance they have
- Feedback	received in their role
- Provision of reading material	
- Clear systems & accountabilities	
- Guidance & support	
- Performance management systems	Arraga of a conflict and defined the office of 0
Identify potential areas of compliance vulnerability and risk.	 Areas of compliance risk identified & addressed
and risk.	Risk assessments are completed &
	supervision plans maintained
Ensure compliance with quality procedures, policies	Policies , procedures & systems are
& systems	embedded within the service
Develop, Implement & monitor the services QIP	QIP are developed, implemented &
20.00p, implement a monitor the services an	evaluated regularly
Review and monitor the budget expenditure	■ Income & expenditure is monitored monthly
	 Report on any variations to the expenditure
	& revenue monthly & reasons for the
	variances
Petty cash compliance is maintained	 Petty cash is monitored monthly
Review occupancy for the service & recommend	 Occupancy is maintained above budget
actions to address vacancies	estimates
Consider opportunities for efficiency gains & control	 Efficiency gains recognised & reported on
expenditure	 Expenditure controlled & prioritised –
	opportunities for managing staff leave,
	purchasing, suppliers & staff replacement
Activaly porticipate 9 conservation strategic plans in a	is utilised
Actively participate & engage in strategic planning,	Contribution to development & planning take representative for preject outcomes that
projects and policy review for the entire Children's Services unit	 take responsibility for project outcomes that relate to the role
Gervices unit	undertake required research
Develop & implement action plans in response to	Action plans are implemented, with
investigations, survey feedback, business unit	objectives achieved within timeframes
initiatives, performance & policy changes	specified.
3.1	 Continuous improvements are reflective
	within the relevant QIP's
Ensure all administrative functions are adhered to	 Systems are implemented
	 All administration requirements are
	completed within timeframes specified
Maintain effective processes & systems such as	 Systems & processes are evaluated
- Liaison with external stakeholders	regularly
- Enrolments	 Reflection demonstrates improved
- Staff rostering	outcomes
- Equipment & resources	
- Curriculum planning - Events	
- Events - Meetings	
- Documentation	
Work Collaboratively with the Business Operations	Maintenance issues identified
Team Leader and the Asset team on facility	Resources & equipment renewed as
maintenance, renewals & upgrades	required within budget allocation
2 ,	Quality assurance controls implemented for
	facility maintenance – gardeners &
	cleaners
	 Facilities monitored & issues raised with
	the Operations Manager

SELECTION CRITERIA / SUCCESS PROFILE

Qualifications, Certificates or Licences	Essential	 Degree Qualification in Early Education ECT trained or Diploma qualified and having commenced or willing to commence Early Education degree within 3 months of employment (for a full list of recognised Early Childhood Teaching Degree's http://www.acecqa.gov.au/Qualifications.aspx) Current First Aid Qualification i.e. HLTAID004 or Equivalent (For a full list see http://www.acecqa.gov.au/Qualifications.aspx) Current Child Protection Training i.e. CHCPRT001 or Equivalent (For A full list of approved courses see http://www.dec.nsw.gov.au/documents/15060385/15385042/child-protection-qualifications.pdf) Working with Children Check Number to be provided for verification Criminal record check / National police Check Ability to be approved as Nominated Supervisor Current Drivers Licence New South Wales Education Standards Authority (NESA) Early Childhood Teacher Accreditation When submitting your application, the copies of your qualifications and certificates must be certified copies witnessed and signed by a Justice of the Peace. Please ensure you lodge these witnessed qualifications and certificates with your application.
	Desirable	 Current Drivers licence Certificate IV In Workplace Training and Assessment (TAE40110)
Experience or skills	Essential	 Experience working with children 0-5 years of age Proven experience leading & developing a team Comprehensive working knowledge AND experience in implementing the National Quality Framework including the National Quality Standards, Early Years Learning Framework (EYLF) and Education and Care National Regulations Demonstrated knowledge of legislations governing Early Education & Care including Child Protection legislation. Excellent interpersonal, written and communication skills Knowledge of and ability to apply Work Health and Safety and Equal Employment Opportunity principles Demonstrated experience in the development and implementation of an Early Education program that caters for the interests, needs and abilities for children & is based on current research & best practice
	Desirable	 Demonstrated experience managing a budget Comprehensive computer skills Demonstrated skills in interacting positively and effectively with community members and clients Experience working with additional needs children and families from a non-English speaking background Ability to achieve in a demanding, diverse, fast paced environment with competing priorities

CORE CAPABILITIES

Manage self - Show drive and motivation, an awareness of strengths and **Personal Attributes** weaknesses, and a commitment to learning Display resilience & adaptability - Express own views, persevere through challenges, and be flexible and willing to change Act with Integrity - Be honest, ethical and professional, and prepared to speak up for what is right **Demonstrate Accountability -** Take responsibility for own actions, commit to safety, and act in line with legislation and policy Relationships Communicate & engage - Communicate clearly and respectfully, listen, and encourage input from others Community & customer focus - Commit to delivering customer and community focussed services in line with strategic objectives Work collaboratively - Be a respectful, inclusive and reliable team member, collaborate with others and value diversity Influence and negotiate - Persuade and gain commitment from others and resolve issues and conflicts Results Plan & prioritise - Plan and organise work in line with organisational goals, and adjust to changing priorities Think & solve problems - Think, analyse and consider the broader context to develop practical solutions Create and innovate - Encourage and suggest new ideas and show commitment to improving services and ways of working **Deliver results –** Achieve results through efficient use of resources and a commitment to quality outcomes Resources Finance - Be a responsible custodian of Council funds and apply processes in line with legislation and policy Assets and tools - Use, allocate and maintain work tools appropriately and manage community assets responsibly **Technology and information –** Use technology and information to maximise efficiency and effectiveness **Procurement and contracts –** Understand and apply procurement processes to ensure effective purchasing and contract performance Workforce Manage and Develop People - engage and motivate staff, develop capability and Leadership potential in others Inspire Direction and Purpose - Communicate organisational goals, priorities and vision and recognise achievements Optimise Workforce contribution - Hire and deploy people effectively and apply sound workforce planning principles Lead and manage change - Initiate, support and champion change, assist others to accept and engage with change

OUR VALUES

Behaviours	•	Collaborative - be open and welcoming, genuinely connect to others, include others, work together as one
	•	Achieving - be enthusiastic and optimistic, make a positive contribution, set goals to be the best you can be, deliver every day
	•	Respectful – be honest and trustworthy, do what you say you will put yourself in the other person's shoes, listen to what's important to others

 Evolving – stay up to date, take on new opportunities, think creatively about solutions, be a big picture thinker

CORPORATE OBLIGATIONS

Employees	Direct reports. Unit structure attached.	
Delegations	Authority to operate within the Delegations attached to the position	
Risk Management	Managing work practices to mitigate all identified risks, identifying and reporting additional risk and threats and assist in devising strategies to mitigate these risks.	
Financial Management	Managing budgets and expenditure, undertaking relevant checks and applying rules, regulation, process and procedures in dealing with financial matters	
Workplace Health and Safety	Comply and co-operate with WHS policies, procedures, instructions and safe systems of work.	
Code of Conduct	All employees are responsible for adhering to Council's Code of Conduct and the policies and procedures that support it	
Workplace Behaviour & EEO	All activities must comply with Council's Workplace Behaviour Guidelines.	
Enterprise Content Management	Comply with Council's Enterprise Content Management Determination and associated guidelines including creation of appropriate records in Council's records management system and proper custodianship of records to ensure against loss, removal or destruction	
Continuous Improvement	Identify obsolete and inefficient practices and recommend changes where appropriate	
Customer Focus	Championing an exceptional customer experience, and evaluating customer satisfaction in order to continually improve service delivery	
Procurement	Activities are conducted in accordance with the Purchasing Policy and Procedures to provide transparency and cost effectiveness in procurement	

SPECIFIC CONDITIONS OF EMPLOYMENT

Sutherland Shire Council's Child Protection Policy	This is a child-related position under the Definition of Council's Child Protection Policy. As such the following items apply: A current Working With Children Check Clearance must be provided prior to offer of employment. - Mandatory training in relation to child protection must be undertaken. This is completed online via Aurion "Child Protection". This MUST be completed at the latest on induction. - Compulsory Training must be undertaken if Child Protection Legislation changes occur. This will be completed online via Aurion OR through mandatory training sessions
Children's Services employment	You are employed by Sutherland Shire Council, not one particular Centre. Council reserves the right to transfer you between Centres as the operational need arises.