



POSITION DESCRIPTION

Position Title	Community Support Worker
Department/Team	Community Services
Classification	Social and Community Services Employee Level 2
Instrument	Lutheran Services (Qld) Enterprise Agreement
Location	Somerset Community Services
Reports To (<i>Position</i>)	Service Lead, Team Leader
Direct Reports (<i>Positions</i>)	Nil
Last Date Updated	September 2019

Main Purpose/ Primary Objective	As a Community Support Worker you will work to support and empower clients' living with a disability to live in the least restrictive environment, have access to the community and to live in the residence of their choice, while maintaining their quality of life and to become more independent through strengths based service delivery.
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Key Accountabilities/Key Result Area	
<ul style="list-style-type: none">• Provide support (in conjunction with the Case Manager) to clients in the development, implementation and review of the Individual Support Plan and Future Goals Plan;• Empower clients living to live in the least restrictive environment and to access community activities;• Assist and support clients to maintain their health and well-being including undertaking personal care;• Promote and role model positive behaviours, learning experiences and skills development for clients;• Communicate effectively and professionally with all relevant stakeholders;• Complete, maintain and store documentation in a confidential manner; and• Undertake other duties as required to meet operational needs.	

Key Relationships/ Interactions	Community Services Manager, Team Leader, colleagues, clients and their families.
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Position Requirements (Knowledge and Experience)	<p>Essential:</p> <ul style="list-style-type: none">• Certificate III (or higher) in one or more of these qualifications – Individual Support; Aged Care; Disabilities or HomeCare• Clear and approachable communication style• Current Australian Driver's License• Current Federal Police Check• Current First Aid & CPR• Current Yellow Card• Current Blue Card <p>Desired:</p> <ul style="list-style-type: none">• Previous experience working with the elderly and disabled <p>Requirements:</p> <ul style="list-style-type: none">• Ability and willingness to work a variety of shifts including weekends, nights and public holidays
Culture	<p>At Lutheran Services we promote a culture that supports high and ethical performance. Our leadership team, believes a high performance culture that is characterised by:</p> <ul style="list-style-type: none">• a learning and growing environment• a high achievement orientation• a sharing environment - information, resources, ideas and goodwill• commitment to being the best we can be• humility, fairness and openness in how we go about our work. <p>All within the context of acting in the best interests of Lutheran Services, and working in accordance with our Values.</p>

We certify that the content of this position description is accurate:

Employee's Signature	<i>Date</i>	/	/
Manager's Signature	<i>Date</i>	/	/

NOTE: This position statement is not intended to be all-inclusive. Employees may perform other related duties as negotiated to meet the ongoing needs of the organisation.