

POSITION DESCRIPTION

POSITION TITLE:	School Officer - Administration Assistant to the Principal
SECTION:	Administration
REPORTS TO:	The Principal
CLASSIFICATION:	School Officer – Level 4
AWARD:	Catholic Employing Authorities Single Enterprise Collective Agreement – Diocesan Schools of Queensland 2019 - 2023
LOCATION:	St Teresa's College, Abergowrie

OUR ORGANISATION

Townsville Catholic Education (TCE) supports 29 schools within the Diocese, located throughout a diverse region including urban and rural environments extending to Mount Isa to the west, Proserpine to the south and north to Ingham. TCE provides a diverse range of education choices including primary, secondary and Prep-to-Year 12. Each setting provides a high educational standard in a caring and a stimulating environment. The Diocese has a growing Indigenous education program and some of our schools offering both boarding and day-student facilities.

TCE employs in excess of 2,500 teaching, professional and ancillary/support employees to fulfil our mission of providing quality educational services through our Catholic school communities. A Catholic education involves much more than simply teaching the educational basics. It encourages students to embrace Catholic values and faith while providing them with an excellent education and diverse life experiences that will prepare them to be a contributing member of the community in their adult lives.

The proud reputation Catholic schools enjoy within the Diocese today is based on the strong tradition built by religious orders who found Catholic Education in the Townsville Diocese in 1872.

Please visit our website for additional information <https://www.tsv.catholic.edu.au/>

OUR SYSTEM VISION

“The promotion of the human person is the goal of the Catholic school”

THE CATHOLIC SCHOOL ON THE THRESHOLD OF THE THIRD MILLENNIUM, 1998



ABOUT THE ROLE

St Teresa's College, Abergowrie, provides a Residential Catholic education for boys from Year 7 to Year 12. Students are offered a diverse curriculum in modern, well-equipped facilities on Warrgamay land. An inclusive community, embracing families from the Australian mainland and islands and international students from Papua New Guinea. Within the college more than 40 communities are represented and as many as 70 languages and dialects are spoken.

The School Officer - Administration Assistant to the Principal is responsible for providing high level administrative support to the Principal and Senior Leadership Team, demonstrating a high level of self-initiative, flexibility, attention to detail and dependability.

The School Officer - Administration Assistant to the Principal will be required to liaise with visitors, parents, staff and students to the College. The incumbent will present a professional image and create a welcoming, warm and positive impression. As the initial point of contact for many key stakeholders, the Administration Assistant to the Principal will deliver high quality customer service.

KEY ACCOUNTABILITIES

The School Officer - Administration Assistant to the Principal will be highly organised and demonstrate a high attention to detail. Typical duties include but are not limited to:

Administration

- Provide quality and timely administrative support to the Principal and Senior Leadership Team as required
- Provide a point of coordination for the Principal, including management of calendar and appointments
- Monitor student Records of Concern and liaise with relevant departments and authorities
- Assist the Senior Leadership Team with school activities including, but not limited to assemblies, leadership meetings and interviews
- Responsibility for all staff and guest accommodation, travel and any other arrangements for College professional development activities
- Preparation of staff employment contracts and liaison with TCEO Human Resources as required
- Management of volunteer and paid Blue Cards for the College
- Carry out a wide range of school administration duties including minute taking, record management, security code and key allocation for staff
- Respond professionally with and direct enquiries of parents, visitors and contractors as necessary
- Provide support in census reporting requirements
- Any other office tasks as reasonably requested by the Principal and/or Senior Leadership Team

Enrolments

- Process incoming enrolment applications, arrange for interviews, and travel of new students
- Liaise with Abstudy and support families through the Abstudy process
- Organise Orientation and Induction Days

Marketing & Media

- Manage the College Social Media (Facebook & Instagram) as well as maintaining the College website

- Develop promotional material (internal and external) including Newsletters and the Annual Magazine, internal information documents, and promotional items

Events

- Support the Leadership Team in coordinating events including Speech Days, Induction Days, and significant social and community events to the College
- Organise College catering for events and guests including professional development activities, morning teas, western school in-services at the College, and internal meetings
- Availability for after-hours school events may be required

Student Medical

- Support the onsite nurse in coordinating appointments and travel for student medical appointments

STATEMENT OF RESPONSIBILITY

The carriage of the role will always presume the role-holder's responsibility to act cognisant of, and in harmony with, the Mission and Purpose of Catholic Education and Catholic Education policies.

The employee will be expected to abide by the *Statement of Principles for Employment in Catholic schools*, the *Staff Code of Conduct* and other Diocesan guidelines.

Employees will maintain appropriate confidentiality, sensitivity and empathy in the execution and management of all matters.

Employees will demonstrate a willingness and acceptance to initiate and participate in relevant training and professional development opportunities.

Each employee is responsible for ensuring his/her health, safety and wellbeing and is expected to not willingly place at risk the health and safety of one's self or others.

Employees will:

- Adhere to Work Health and Safety instructions
- Promote a commitment to safe work practices
- Be familiar with workplace incident, hazard and accident reporting and emergency procedures
- Take reasonable action to avoid, eliminate or minimise risk and hazards
- Utilise personal protective equipment
- Participate in the development of a safe and healthy workplace
- Seek information and advice as necessary and comply with instructions.

ABOUT YOU

Experience

- Demonstrated experience and competence in a leading operational/administrative support position, with the provision of focussed professional, administrative and secretariat support at a high level
- Advanced knowledge of office and administrative procedures and practices with the ability to identify and implement improvements to promote efficiency and effectiveness
- Experience and proficiency in the use of Google and Microsoft Office Suites at an advanced level

- Exceptional experience in delivering a customer focus
- Experience managing media and social media platforms (website, Facebook, and Instagram)

Skills

- Demonstrated knowledge of secretariat protocols and meeting regimes
- Conference and event organisation and associated protocols including catering and travel logistics
- Operating knowledge of record and document management systems.
- Ability to exercise discretion and judgement whilst achieving outcomes within time constraints.

Attributes

- Supports productive relationships with a demonstrated ability to work as part of a team and independently
- Ability to organise work, manage own time to meet deadlines, and be adaptable in response to changing priorities
- High level of attention to detail and recognition of the importance of accuracy in all aspects of the work
- Ability to show initiative, flexibility, solve problems and contribute to process improvement in a complex environment
- Enthusiastic, energetic, flexible with a proactive attitude.

Mandatory Criteria/Professional Registration/Other

- Current Working with Children Suitability Card - The successful candidate will require a paid Blue Card before commencement as per the No Card, No Start policy developed by Queensland Government
- Minimum certificate level or higher qualification or equivalent relevant experience
- Current Driver's Licence
- Ability to travel from time to time within the Catholic Diocese of Townsville
- Ability to perform the physical requirements of the role in a safe manner.

Desirable Criteria

- Certificate in Business Administration
- Previous experience in the education field would be considered advantageous.

Some employees may be subject to pre-employment medical assessments during the selection process. Depending on the nature of the position, it may be necessary for successful applicants to be immunised against certain preventable diseases in order to minimise the risk of transmission.

HOW YOU WILL BE ASSESSED

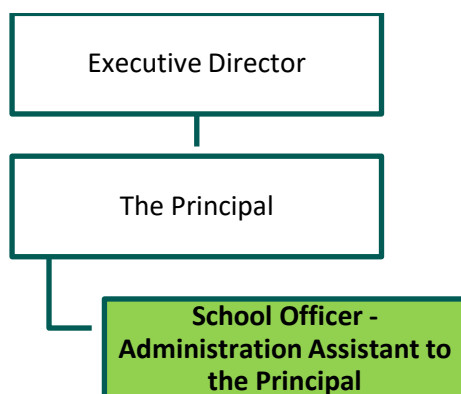
How we do things is as important as what we do, therefore you will be assessed on your ability to use your experience, knowledge, skills and competencies confidentially with good judgement and wisdom.

You will be assessed on your ability to demonstrate the following four capabilities – Personal, Professional, Relational and Organisational within context to the key accountabilities identified above.

Capabilities	
Personal	Professional – Knowledge and Understanding
Engages in self-reflection	Is aware and responsive
Gives witness to personal faith and commitment	Integrates a Catholic stance in area of responsibility
	Supports and engages change processes
Displays a sense of self-efficacy and personal identity	Demonstrates appropriate styles of decision making
Displays intuition as well as logic and reason	Inspires a collegial purpose and vision
Projects confidence, optimism and resilience	Supports efficient and robust structures and systems
Demonstrates honesty and integrity	Focuses on core outcomes and accountabilities
Demonstrates ethically responsible behaviours	Engages in workplace learning and relevant professional development
Is morally courageous	Operates with a commitment to sound educational focus
Demonstrates a commitment to personal spiritual growth	Operates with a spirit of service and professionalism
Displays imagination and vision	Develops moral purpose
Integrates work and personal life	Demonstrates capacity to provide professional support
Engages with the Catholic culture	
Is culturally sensitive	
Social and Interpersonal	Organisational
Is relationally adept	Gives priority to the Church's mission in education
Is emotionally mature	Engages in future thinking, aware of the big picture
Is guided by the spirit and teachings of the Gospel	Supports organisational capacity to respond to contemporary and future needs
Communicates with confidence	Avoids imposing old paradigms on new realities
Is authentically present	Supports a growth promoting workplace
Displays a trusting disposition	Exercises committed and ethical stewardship
Supports collaborative and productive working environments	Contributes to organisational sustainability
Engages in positive politics	Supports a sharing organisational culture that focuses energies and talents
	Operates in fidelity to Catholic social teaching and environmental responsibilities

REPORTING & OTHER RELATIONSHIPS

The School Officer - Administration Assistant to the Principal is accountable to the Principal. The School Officer – Administration Assistant to the Principal consults and liaises with other TCEO personnel, Principals in schools, and other Diocesan staff/committees, where appropriate.



ACKNOWLEDGEMENT

I have read, understood and acknowledge the scope and responsibility of the position outlined in this position description.

Employee Name: _____

Signature: _____ **Date:** _____