

POSITION DESCRIPTION

Position Title	Support Worker - Personal Carer
Department	Aged Care
Location	All sites
Reports To (Position)	<i>Clinical and Operations Manager, Clinical Nurse Coordinator, RNs and ENs</i>
Positions Reporting to this Position	Nil
Effective Date (of PD)	November 2020

Main Purpose/ Primary Objective	This role is responsible for providing direct and indirect care and support services to residents of our facilities to improve and maintain their quality of life supporting best practice. To provide optimal holistic personal care and support services to residents.
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Key Accountabilities/Key Result Area	
<p>Within the policies established by Lutheran Services and working in collaboration with relevant managers and employees, the occupant of this position will:</p> <ul style="list-style-type: none"> • Support and care for residents during activities of daily living; • To support and work as part of a team to provide cares to our residents; • To assist residents to attain and maintain their optimum degree of independence, dignity, privacy and quality of life; • Maintain and promote a therapeutic environment for the management of the aged care customers according to the Aged Care Standards and Best Practise; • Use equipment to assist clients with limited mobility; • Document patient care accurately and objectively on iCare, in skill set level for a carer; • Modify practice to accommodate individuality of residents and involve them and their families in the delivery of care; • Establish and maintain collaborative relationships within the service and members of the external health care team; • Any other duties as reasonably directed or required. 	

Key Relationships/ Interactions	Clinical and Operations Manager, Clinical Nurse Coordinator, Care staff (RNs, ENS etc), Residents and their families and Support Centre staff
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Position Requirements (Knowledge and Experience)	<ul style="list-style-type: none"> • Certificate III in Individual Support • Experience working in a care role within Aged Care • Positive federal police check • Current First Aid certificate (desireable)
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Culture	<p>At Lutheran Services we promote a culture that supports high and ethical performance. Our leadership team, believes a high performance culture that is characterised by:</p> <ul style="list-style-type: none"> • a learning and growing environment • a high achievement orientation • a sharing environment - information, resources, ideas and goodwill • commitment to being the best we can be • humility, fairness and openness in how we go about our work. <p>All within the context of acting in the best interests of Lutheran Services, and working in accordance with our Values.</p>
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Prepared By	STEPHANIE WILSON	<i>Date</i>	2 / 11 / 2020
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We certify that the content of this position description is accurate:

Incumbent's Signature	<i>Date</i>	/ /
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Manager's Signature	<i>Date</i>	2 / 11 / 2020
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NOTE: This position statement is not intended to be all-inclusive. Employees may perform other related duties as negotiated to meet the ongoing needs of the organisation.